# JDE E1 HCM SIG Conference Call:

Please join our monthly conference call to learn more about topics of interest, current issues and workarounds/resolutions, and participate in our Open Forum.

**President –** Katie Lewis @ Brasfield & Gorrie

**Vice-President –**

**Vendor Liaison/Demo Coordinator –**

**Bug/Enhancement Coordinator –** Evelyn Bian @ Port of Portland

**Past President –** Justi Montague @ MFA Oil Company

04/19/2022 NOTES:

Monthly Updates:

Recordings from JDE week are posted.

Link to Survey for Interest in HCM Board:

https://www.surveymonkey.com/r/RB5DHYR

New platform Zoom link to sign up for calls:

<https://us06web.zoom.us/webinar/register/WN_TKxNJILlTlec5fjuw_h_Rw>

BluePrint 4D (Online and In-Person) Las Vegas, NV

[BLUEPRINT 4D - Global Oracle Conference - June 6 - June 9, 2022 (questoraclecommunity.org)](https://questoraclecommunity.org/events/conferences/blueprint4d/)

Open Forum New

1. Evelyn @ Port of Portland- Gather data for union info is in the past so there is retro pay. Is there a best practice on how to do this? Currently, they are exporting out of databrowsers and joining new rate info to get the pay difference?

Katie- doing same thing

Tina- tool in E1 but has found issue with union because we have to calculate the change in fringes.

1. Evelyn @ Port of Portland

Orchestrator (How many people use this?) Automatically kick off reports?

Deanna with IAMHCM – has used a lot and can help

Trina- Excel with Macros

Katie with B&G- how do you make sure you have controls in place to ensure there is a centralized list of Orchestrations and how it gets promoted?

1. Deanna with IamHCM- Working on an Tools release 9.2.5.4 Apps 9.2.5.5 upgrade and while testing and got error in Interims “invalid EE#” but the person does exist. (If the Alternate EE number has something there, they get error if they take out no error) Opened SR#3-29296255301
2. Mike Jepkes @ Oracle:

Changes to the 941 Q2 2022, minor changes, Cobra Credit being taken off; ETA?

1. Rachel@CityofFortCollins

Bug 33626884 for 2022 Colorado form DR0004. New form that CO introduced and no place holders in tax override for info and form not available in self-service. (Vertex & JDE)

Update: Scheduled to be released at the end of March. JN19685 (Must upgrade the Vertex to 4.4.4)

1. Trina: How do people handle gross - net/9997?

Evelyn- After they run prepayroll check for 9997, correct before going forward. In rare cases have let it come out and collect on next payroll. This is also how B&G does it.

Nancy @ Logis- Look for errors. Mostly happens when someone has partial pay and flat additional tax come out. PR team goes in to correct taxes before proceeding.

Tina- Will post with error or allow to not post with errors (in processing options). They made hard stop so the team can not go on without fixing.

1. Tina- How are others doing EEO reporting especially in CA (gender “binary” and Canada (gender “X”)? E1 only has M/F. (If you add new field confirm it will not break integrations). Maybe a Cat Code in Supplemental Data?

Open Forum Prior Meeting Updates

(Open) ACA Form – format failing SR open but not updated. Failure for Age, Employee Type Grouping. (JN19520 – fixes the issue and put the element back in xml)

Kylie @ Hamilton Telecommunication: Suggested that customers check the SSA website outside of business hours for the status of their file because the website is having issues. Submitted March 7 and still haven’t gotten the status, the website is redirecting back to the homepage so never gets to status page.

Victoria Fisher @ Oracle: When the Manifest runs it has to look for the Form Data file using paths in the P95641. Had customer who had an inactive path in the P95641 RD08150, do not leave an path that is status “inactive” out there. Remove the “inactive” lines so only “active” lines are in the P95641.

Tina Andrews @ Flat Iron Constructors: IT didn’t grant access for the user to that path so the file couldn’t write to the path at all when the user ran the XML. Also, IRS was shut down yesterday for 8 hrs and were not receiving any files so if you submitted during that time you may need to retry.

(Open) Nancy@logis Benefit Flex Credit/Flex Cost setup in Enrollment is NOT writing to Payroll!  3-27348645421 has been open since October. Oracle was able to duplicate. Nancy is manually using SQL.

Update: Mike @ Oracle: Bug #33466008 was input and is status Completion so it should be released next week. Nancy is testing 04-19-2022

(Open) Today I just found that our ACA Build is reporting 2H in Detail but reporting 2C in Summary.  This is a data issue as this affects only a handful of employees out of 10K but I will not be able to debug it until tonight.

Nancy can duplicate. Check Report R08119A to verify detail and summary reports are the same. Detail is correct, summary is wrong. Could cause ACA reporting to be incorrect. Oracle was able to duplicate. Bug: 33780017 R08119 ACA Build Summary Safe Harbor is different than Detail

Update: Still working on this.

(Closed) Mike Jepkes @ Oracle:

Changes to the 941 Q1 2022, minor changes, date changes for leave ranges, lines 5a(i) and 5a(ii) Covid sick wages, if leave taken in 2021 but taken in 2022 you use these fields; coming next week Bug #33791787

(Closed) Karla @ Henkels & McCoy:

Question about employment calculations. They are a construction company. An employee might work multiple jobs in a week/month/year in various states. Currently, they don’t have any overrides on the employee master for SUI unemployment reporting. If the employee met the wage base limit in NJ, then they work in NY which has a lower wage base limit, the system won’t calculate unemployment because the NY wage base limit is lower. But if NY limit is higher it will calculate unemployment up to NY limit. They use ADP for tax filing and they are getting a lot of state agency notifications saying they are not funding the employee’s unemployment correctly, and it is because the agency is not accepting/considering out of state wages. Question: Are you putting an override in the Employee Master for one source of SUI? Karla has asked other companies and the response is they do not charge out to the state they are working, they put their employee in a single location.

(Closed) Evelyn @ Port of Portland

We are thinking of creating unique Interim IDs for each of our three payroll specialists in an effort to avoid them walking over each other while working in the same interim ID. We keep our interims open for 2 weeks and then close them right before we run regular Biweekly payroll. I would like to create a Payroll ID that pulls all three interim IDs into the one Payroll ID. Probably a simple question but is this a valid way to process interims through the Payroll Workbench? Or should each interim ID have its own Payroll ID?

Karla @ Henkels & McCoy: They have a shared service payroll group who process interims. At regional level they have 20+ interim IDs. At the shared service group they have one payroll ID that they process all the interims through. For check numbers, at each regional level (interim ID) they have their own check stock, preprinted, so they hand someone a check and the [manual check] interim is used to record the check that was issued. Have seen some companies where checks are initiated at local locations but the printer is located in a central location.

Tina @ Flat Iron: Having multiple people in one Interim ID is problematic and causes issues.

Cade @ Amalgamated Sugar: How will you avoid multiple interims not using the same check number range? Evelyn – each interim ID will have its own range

(Closed) Evelyn @ Port of Portland

Does anyone have process controls to prevent payroll from printing an interim check and then deleting the interim entry before processing it through payroll? Or is there a way to ‘void’ the interim entry before processing it through Final Update, so a data trail is left but it doesn’t impact the employee’s payroll history because it was essentially voided?

Cade Norman @ Amalgamated Sugar: Restrict the Print and Reset Print Payments so the same person isn’t allowed to do both. On the payroll workbench can use Execution Control to control who can Print and Reset.

(Closed) Tina Andrews @ Flat Iron:

Would like to know how people handle CPR Certified Payroll Report when making prior month adjustments. We have many and wonder what best practices are? Do you report prior month charges in current month instead?

Diana Rambler: We have PR corrections that impact prior submitted CPR's regularly and we revise the original report and resend. If you find a better solution, please share =)

Tina: So you are making adjustments in prior month and resubmitting prior month? Our issue is that payroll is making adjustment but the field running CPR has no idea a change has taken place.

Evelyn @ Port of Portland: Our certified payroll report is a manually created one, not one from JDE. If the adjustment is for September and they are in October, they will do a Save As of the September CPR and rename it “September CPR REVISED”. They will include the adjustment in that report. Then in the October report they will include a remark in the Remarks box about the adjustment that was made to the previous month.

Karla Pappas @ Henkels & McCoy: All of our interims use current PPED, but "actual" work dates. So I'm assuming the adjustments are on current CPR reports (but with prior work dates).

(Closed) Suzanne Garcia: They are going to hire remote employees. Company is only based in Arizona. How are you dealing with the taxes and employment in all the different states? They will be meeting with ADP. Sounds like ADP can set it up so they do all the filing for all the multiple states and can do the payroll for the employees who are in the outside states. Will let us know what they hear from ADP.

Tina @ Flat Iron: Had a remote employee working out of state. She is doing work for their office location that is tied to Co 100, but she physical lives and works in the state that Co 245 is set up for. So, they hired her into Co 245 and have to do a cost allocation so that her time gets charged to Co 100. Have to pay in the state where they live and work. If you have a JDE Company that is in that state where the employee is physically located you can put them in that company and do cost allocation.

Tina- Can “work schedule” from the payroll tab on the employee master be used for this? Changed tab to be 2 days remote, 3 days remote, etc… (Also using timekeeping in JDE)

Darlene- you may also be able to use labor distribution to allocate the tax area

# ENHANCEMENTS

**We are encouraging HCM Members to present their enhancements during the HCM SIG Monthly calls in order to gain attention, explain further the request, and evaluate the benefit for other customers. Contact Katie Lewis to present!**

Oracle Development in Progress –Mike Jepkes

***W2 ESU \_ JN19359 KM Document 743162.1***

***ACA ESU KM Document 2183688.1***

Enh 30775981 - NEW NACHA RULE TO PROTECT (ENCRYPTION) DFI ACCOUNT NUMBERS USED IN EFT – available – see [Product Catalog](https://apexapps.oracle.com/pls/apex/f?p=103254:8:113997703918434::NO::P8_FEATURE_ID,P8_PRODUCT_ID,P8_LAYER_ID:222202491474060046652780581375466324953,208136276869697198410960926144257606832,208126803266041475109735961320172569774) for download instructions. Session at Infocus 10.19.2021

Update: Closed as a duplicate. Enh #32342198 – probably not started.

Enh 32559220 - AU STP PHASE II(2020) – still testing with ATO. Customers now have a grace period until March 1 to be considered starting on time. ESU available but extra testing required for certification

Update: The single touch payroll has been whitelisted by the ATO. There is an additional validation bug currently in process.

Enh 32588005 - R75A0350 - SUPERANNUATION FUND REPORT ENHANCEMENT – working on requirements. (Spring release)

Update: Put on hold because of functional issues. Oracle will take up a different enhancement for the next release instead of this one.

SR 3-25110864341 ESW2 Tina Andrew Bug Open since August would like update.

Update: Resolved by a bug #33199405

New Employee Organization Chart - No separate AIS Server Required (Java instead with ESU & UDO download)

Update: Oracle put out a new version of the Emp Org Chart that uses JET technology so the new chart does not require a separate AIS server. Available and this week a new enhancement was released so it will default to open the chart as the user.

General Info

Is there a way to review things that have been updated/changed?

Suggestion-You can use Change Assistant to review 07Y/08Y.

* Document Center: Extra Tab Document for YE can this return to have everything in one place? Doc ID: 1377566.2

## BUG TRACKING KEY (ESU Not Available Yet)

Status 10 – Description Phase

Status 11 – Code/Hardware Bug (Response/Resolution)

Status 15 - Enhancement Req. Internal (Oracle) Review

Status 16 – Bug Screening/Triage

Status 21 – Cost Required, To Development

Status 25 – Open, Awaiting Code/Hardware review

Status 26 - Open/Failed Verification

Status 30 – More Information Requested. To Filer

Status 69 – PSE to QA: Packages Delivered

Status 80 - Development to QA/Fix Delivered Internal

Status 82 - Q/A to Enhancement Evaluation

Status 87 – Fix verified/Merge Required

Status 91 – Closed, Could Not Reproduce

Status 92 – Closed, Not a Bug

## Round Table/Demo Ideas:

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| --- | --- |
|  | 1. Best practice to managing their Job Type and Steps   Evelyn @ Port of Portland-In our company we pay a premium for each individual certification/skill an employee may have so there are lots of combinations of skills to make up the Job Step. It means we end up having to create 75+ job steps when we add one new skill/certification. We now have hundreds of job steps for our POLICE group.   1. Data Governance- Data Governance and Reporting   Katie@BrasfieldGorrie- What reporting system for quick queries with data across multiple systems? What is your main choice for reporting? Do the functional teams build them, IT, 3rd party?  \*who decides and creates calculated fields and what data governance do you have across company to make sure everyone is using that same calculation?   1. Dec/Jan- YE Issue Roundtable (no demo) 2. Evelyn @ Port of Portland   What are companies doing to prevent issues with Final Update Errors and tables not populating correctly? How did you make sure everything was correct after this issue?  Connie Siska- If Final Update ends in error you can kick off final update again after taking “A” out of Payroll Parameters. You will need to check the last employee updated in history and the last employee in temp tables. \*Automatic GL posting may have issues just check.  If same data set you need to make sure first payroll is correct before you move on to the next table.   * Will show at next SIG meeting  1. Remote Work- How to track in E1 and how to manage the process? Cat Code? 2. Tips when acquiring new company? Pamela Lyons @ AstenJohnson We have done it several times - check list is good point. Whatever you do, try to avoid mid-year. Decide if you want to convert any of their existing, data., etc 3. Demo: How to set up DBA’s especially 401K group limit? |

**We are looking for SIG Leadership to join the board.**

**Vice-President –**

**Vendor Liaison/Demo Coordinator –**

**If you would like items added to our next agenda, please contact klewis@brasfieldgorrie.com.**