

# Case Study : Unique transformation story Glesby Marks using Content Experience , CPO and JDE Cloud

Session ID :100340

Kaushik Ray , Sr Delivery Director, PCB Apps

22<sup>nd</sup> August 2018

JD Edwards

**IN**FOCUS

#JDEINFOCUS

# Agenda

- Content & Experience Cloud Key Features
- Content and Experience Cloud Value Proposition
- Content and Experience Cloud Embedded within JD Edwards
- Content Exchange and Collaboration Beyond JD Edwards – Glesby Marks Fleet Management Case Study
- Learn More

# Content and Experience Cloud

# Oracle Cloud Platform for Content and Experience

## STREAMLINED COLLABORATION

- In context, integrated with apps, orchestrated with process

## RAPID INNOVATION WITH CHANNELS

- Asset driven, decoupled, optimized content delivery

## CONNECTED CUSTOMER EXPERIENCES

- Integrated with Marketing, Commerce, Service

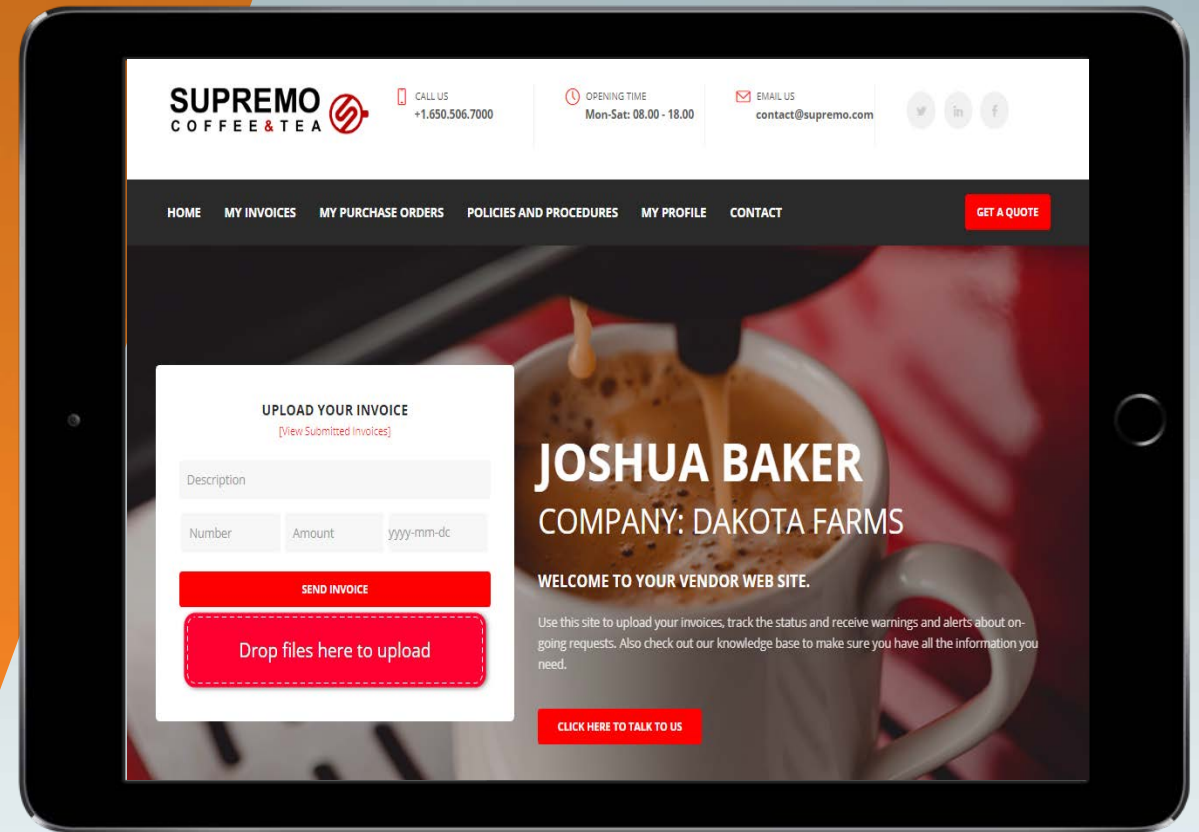
## RAPID VALUE

- Multichannel content and sites authoring
- Integrated with PaaS: bots, mobile
- Content delivery APIs, SDKs



# MODERN: Automate Content Exchange

- Automate content interactions between internal and external stakeholders
- Enable self service
- Streamline collaboration
- Simplify integration with business applications



# Key Capabilities

**Content  
Integrations**

Embeddable content UI, pre-built content integrations (JDE, Logistics Cloud, etc.)

**Process  
Automation**

Automate content centric processes by leveraging pre-built quick starts

**Collaboration and  
Self Service**

Content collaboration, self service site templates, embeddable in 3<sup>rd</sup> party

# JD Edwards and Content and Experience Cloud

Unique integrations and adapters

# Content and Experience Cloud for JDE

## Value Proposition

- Out of the box integration with JD Edwards saves time and money
- Documents and conversations in-context with any JDE transaction or entity
- Simplifies on-line collaboration internally and externally
- Platform to extend value
- Lower storage and processing costs



# Store In Context Documents in the Cloud

Available out-of-the-box

The screenshot shows the Oracle JD Edwards Work Order interface. The main window displays a work order for '451856 Not installed correctly'. An 'Attachment Manager' window is open, showing a list of attachments. The attachment 'Installation Instructions...' is selected, and a blue arrow points from it to a cloud graphic on the right. The attachment manager window has a search bar and columns for Name, Type, User, and Date.

Name	Type	User	Date
Installation Instructions...	Image	JDE	07/13/2017
Text	eTXT	JDE	08/13/2015

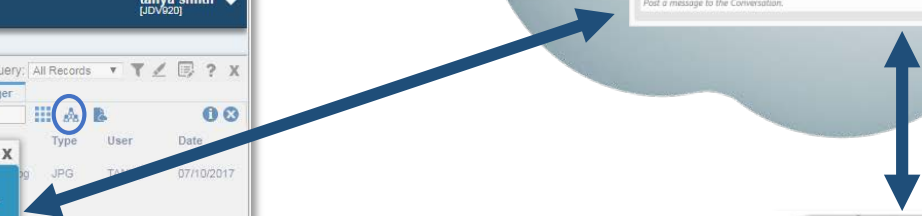
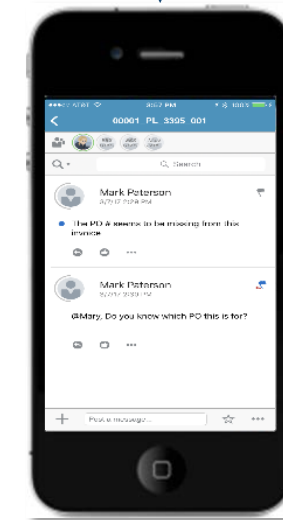
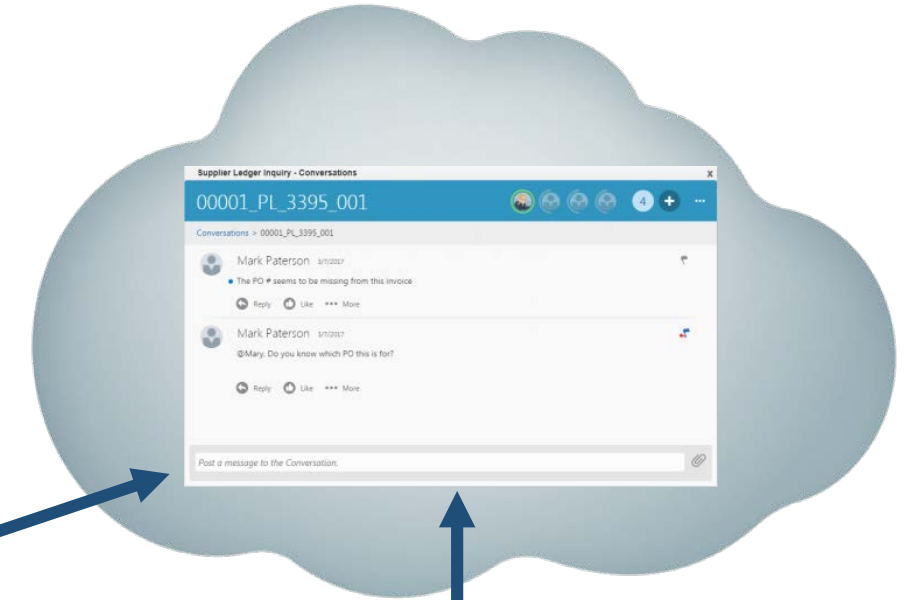
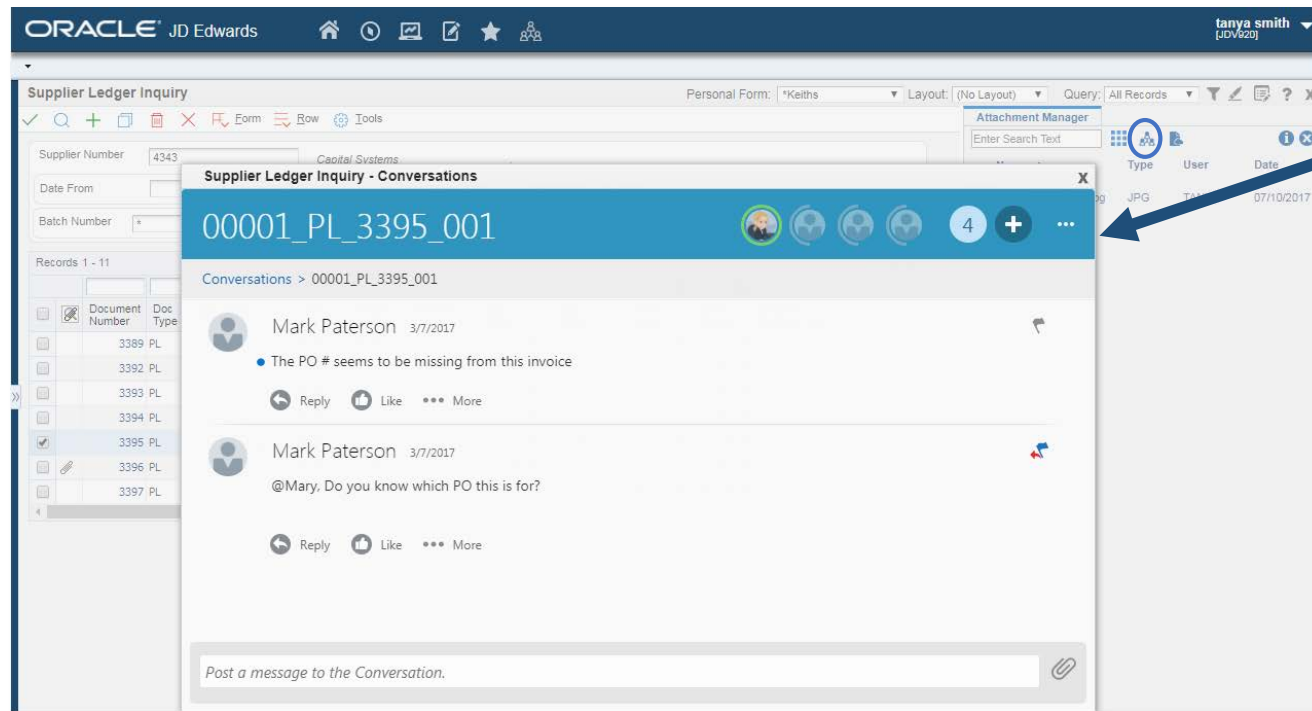


- Linked contextually to JDE
- Leverages Attachment Manager
- Automatic versioning
- Save space and \$

# In Context Transaction Related Collaboration

## Available out-of-the-box

- Collaborate inside and outside of JDE
- Customer credit requests, work orders, budget prep, supplier invoices, equipment, inventory, etc.
- Audit trail of conversation



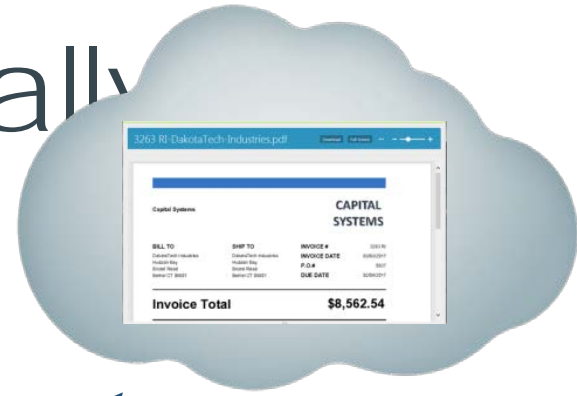
# Collaborate Externally

## Available out-of-the-box

- Suppliers, customers, partners, etc.
- Email links, not large file attachments

Buyer

Supplier



ORACLE JD Edwards

EnterpriseOne Menu > Financials > Accounts Payable > Daily Processing > Supplier & Voucher Entry > Other Voucher Entry Methods

Voucher Logging Entry - Supplier Ledger Inquiry

Supplier Number: [ ] Date From: [ ]

Voucher Logging Entry - Supplier Ledger Inquiry - Cloud Documents

Share: 3263 RI-DakotaTech-Industries.pdf

Public Links

3263 RI PO  
Contributor  
<https://gemini7cdc-a110490.documents.us2.oraclecloud.com>

John.d@Capitalsystems.com X Enter names or emails

Hi John,  
Can you take a look at this invoice and let me know the PO that this applies to?  
Thanks,  
Tanya

Send Cancel

TANYA shared a link to file 3263 RI-DakotaTech-Industries.pdf with you

Oracle Content and Experience Cloud <no-reply-content@oracle.com>

12:22 PM (0 minutes ago)

Hi John, Can you take a look at this invoice and let me know the PO that this applies to? Thanks, Tanya

TANYA shared a link to [3263 RI-DakotaTech-Industries.pdf](https://gemini7cdc-a110490.documents.us2.oraclecloud.com/documents/link/LD0AC09D98BD4222B0CA3646FEF908247711A9CD99FB/fileview/D489BD94282C4AA8688C6704FEF908247711A9CD99FB/_3263_RI-DakotaTech-Industries.pdf)

Portable Document Format, 46.1 KB [view content](#)

[https://gemini7cdc-a110490.documents.us2.oraclecloud.com/documents/link/LD0AC09D98BD4222B0CA3646FEF908247711A9CD99FB/fileview/D489BD94282C4AA8688C6704FEF908247711A9CD99FB/\\_3263\\_RI-DakotaTech-Industries.pdf](https://gemini7cdc-a110490.documents.us2.oraclecloud.com/documents/link/LD0AC09D98BD4222B0CA3646FEF908247711A9CD99FB/fileview/D489BD94282C4AA8688C6704FEF908247711A9CD99FB/_3263_RI-DakotaTech-Industries.pdf)

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This is a system generated message. Do not reply to this message. You are receiving this message as a result of your current relationship with Oracle Cloud. General marketing opt-out preferences have been overridden to ensure that you receive this email.

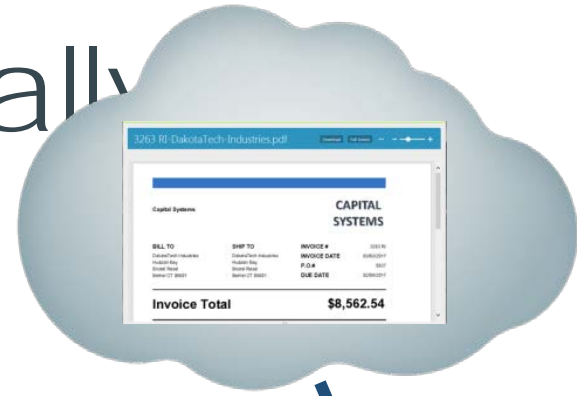
# Collaborate Externally

## Available out-of-the-box

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Buyer

Supplier



ORACLE JD Edwards

EnterpriseOne Menu > Financials > Accounts Payable > Daily Processing > Supplier & Voucher Entry > Other Voucher Entry Methods

Voucher Logging Entry - Supplier Ledger Inquiry

Supplier Number: [ ] Date From: [ ]

Attachment Manager

3263 RI-DakotaTech-Ind... PDF R/W/M 03/03/2017

Share: 3263 RI-DakotaTech-Industries.pdf

Public Links

3263 RI PO Contributor  
<https://gemini7cdc-a110490.documents.us2.oraclecloud.com>

John.d@Capitalsystems.com X Enter names or emails

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Thanks,  
Tanya

Send Cancel

ORACLE Content and Experience Cloud

3263 RI-DakotaTech-Industries.pdf

Download Full Screen

Capital Systems CAPITAL SYSTEMS

<b>BILL TO</b> DakotaTech Industries Hudson Bay Bristol Road Bethel CT 08601	<b>SHIP TO</b> DakotaTech Industries Hudson Bay Bristol Road Bethel CT 08601	<b>INVOICE #</b> 3263 RI	<b>INVOICE DATE</b> 03/03/2017
		<b>P.O.#</b> .	<b>DUE DATE</b> 02/04/2017

---

**Invoice Total \$8,562.54**

QTY	DESCRIPTION	UNIT PRICE	AMOUNT
10	Mountain Bike, Red	798.00	7,980.00
	Subtotal		7,980.00

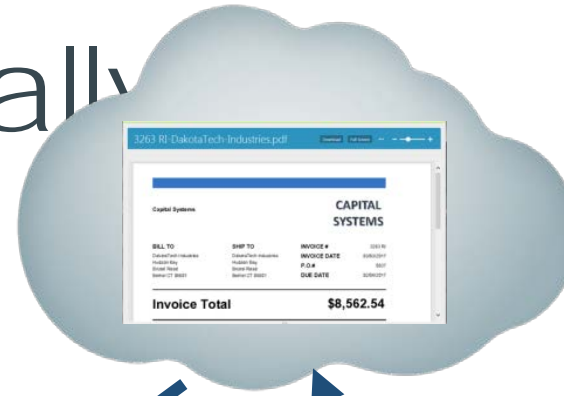
# Collaborate Externally

## Available out-of-the-box

- Suppliers, customers, partners, etc.
- Email links, not large file attachments

Buyer

Supplier



**Capital Systems**

<b>BILL TO</b>	<b>SHIP TO</b>	<b>INVOICE #</b>	3263 RI
DakotaTech Industries	DakotaTech Industries	<b>INVOICE DATE</b>	03/03/2017
Hudson Bay	Hudson Bay	<b>P.O.#</b>	5037
Bristol Road	Bristol Road	<b>DUE DATE</b>	02/04/2017
Bethel CT 08601	Bethel CT 08601		

---

**Invoice Total** **\$8,562.54**

**Capital Systems**

<b>BILL TO</b>	<b>SHIP TO</b>	<b>INVOICE #</b>	3263 RI
DakotaTech Industries	DakotaTech Industries	<b>INVOICE DATE</b>	03/03/2017
Hudson Bay	Hudson Bay	<b>P.O.#</b>	5037
Bristol Road	Bristol Road	<b>DUE DATE</b>	02/04/2017
Bethel CT 08601	Bethel CT 08601		

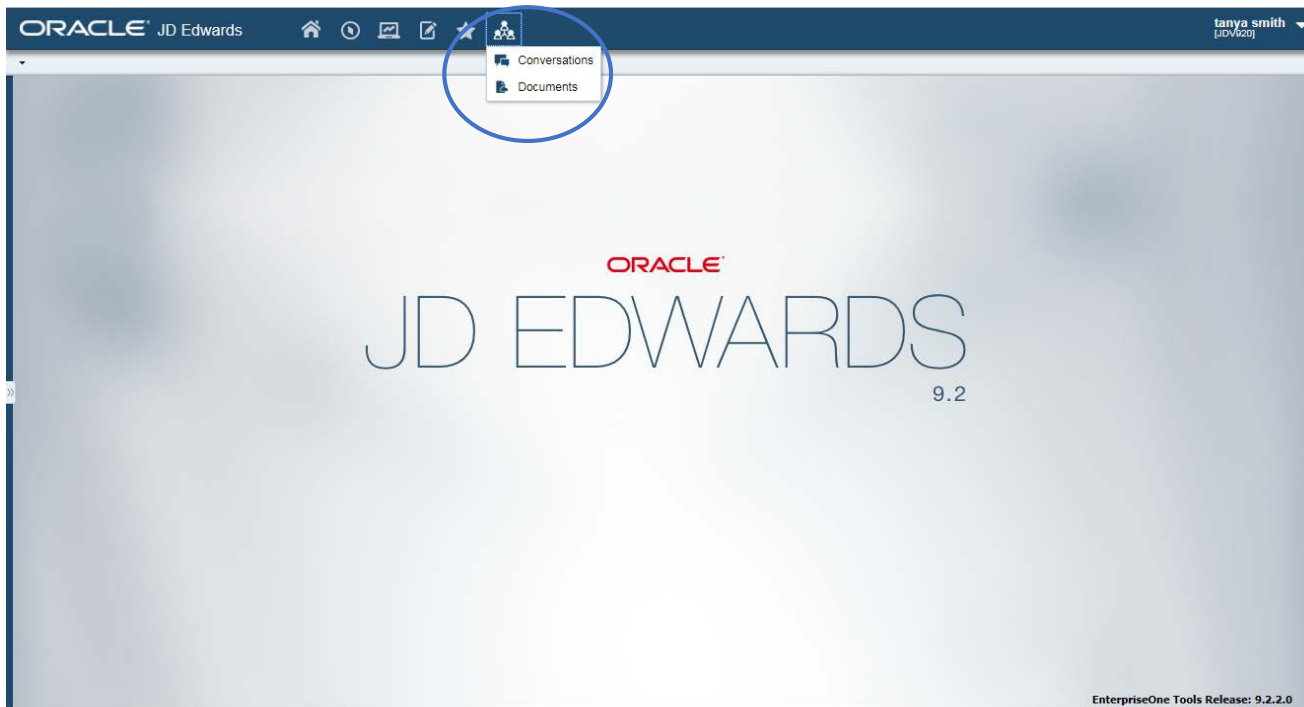
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**Invoice Total** **\$8,562.54**

# User Contextual Collaboration

## Available out-of-the-box

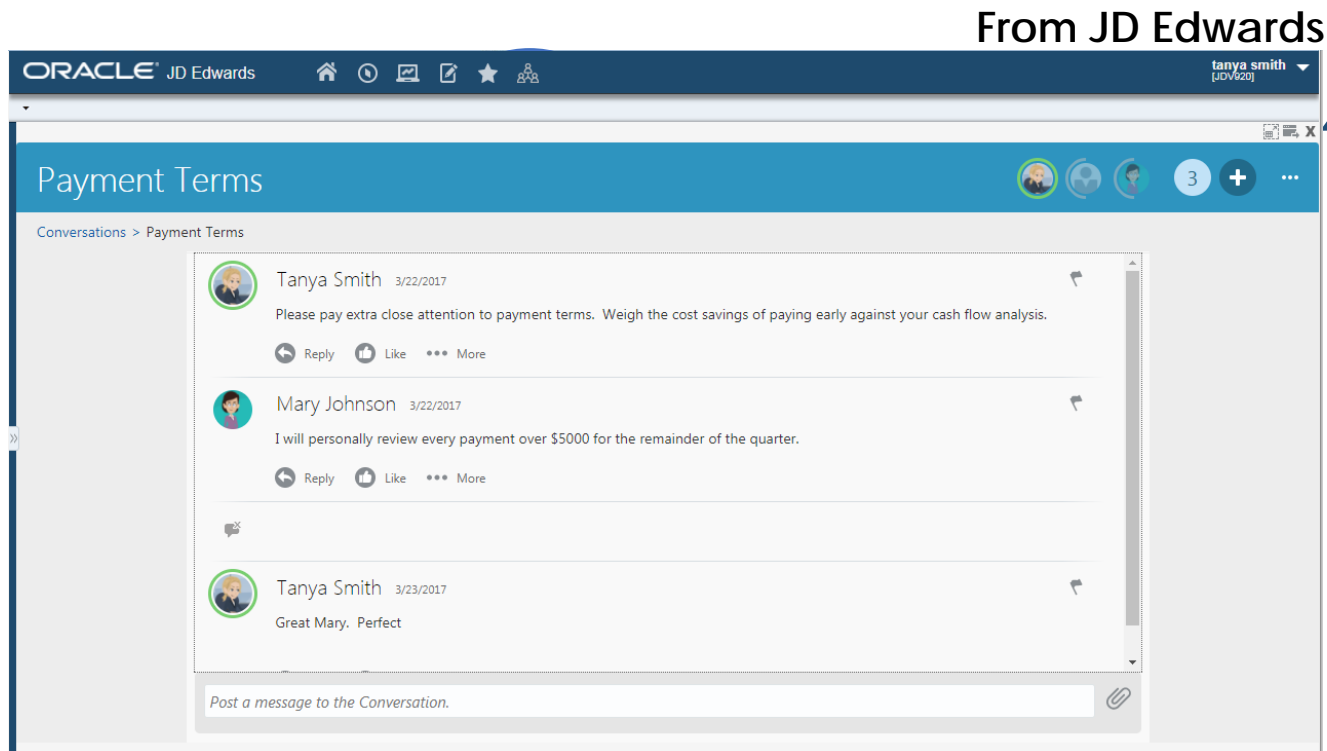
- Operational conversations
- Easy access to cloud conversations from within JDE, a mobile device or any browser



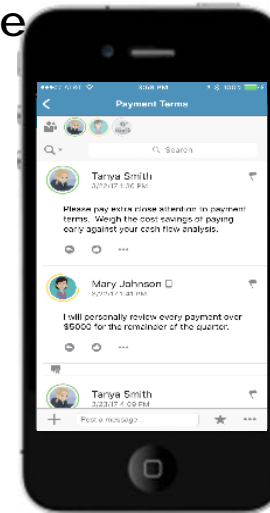
# User Contextual Collaboration

## Available out-of-the-box

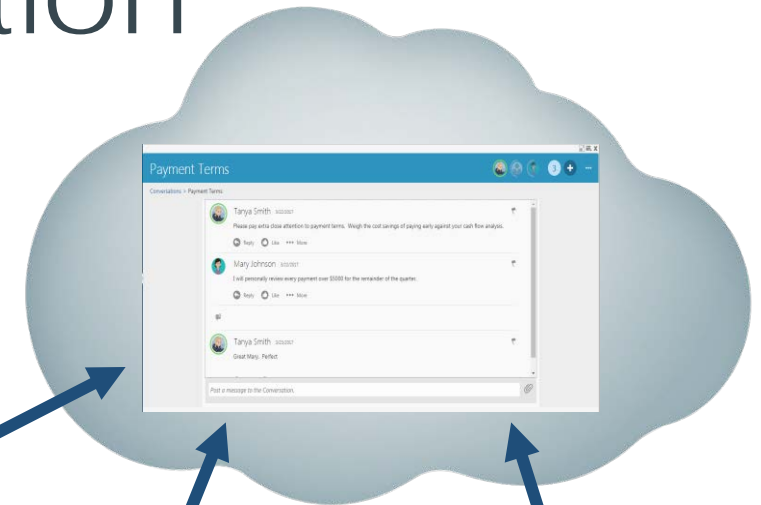
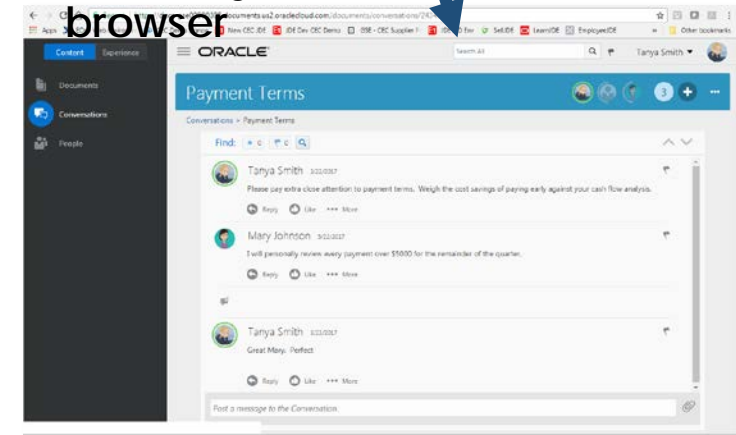
- Operational conversations
- Easy access to cloud conversations from within JDE, a mobile device or any browser



From a mobile device



From any browser



# Configure in Minutes

1. Add the EnterpriseOne domain to Content and Experience Cloud Service

The image shows a composite of two screenshots. The left screenshot is the Oracle Cloud sign-in page, featuring a blue header with a cloud icon and the text "SIGN IN TO ORACLE CLOUD". Below the header is a "Welcome" message for user "gse00000308" with a "change domain" link. There are input fields for "User Name" and "Password", a "Sign In" button, and a link for "Can't access your account?". The right screenshot shows the JD Edwards 9.2 application interface, with a dark blue navigation bar containing "Recent Reports" and "Favorites" links. The main content area displays the "ORACLE" logo in red and "JD EDWARDS" in large blue letters, with the version number "9.2" in the bottom right corner. A user profile dropdown in the top right corner shows the name "tanya smith" and the ID "[JDV920]".

2. Create soft coding record for Content and Experience Cloud connection



# Content Exchange and Collaboration Beyond JD Edwards

Glesby Marks Fleet & Equipment Leasing Management Case Study

**Glesby  
Marks**

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# JD Edwards and Content and Experience Cloud using CPQ and Java Cloud Services



PCB Apps Fleet & Equipment Leasing  
Management Use Case



Currently Sr Director Professional Services

Focus on CI and BPI using Oracle Cloud and JDE.

Held various strategic roles as a JDE customer for 15 years

Over 20 + years in ERP, BPMS & BI as a solutions architect

Email: [kray@pcbapps.com](mailto:kray@pcbapps.com)

## BUSINESS CONSULTING SERVICES

### EXPERTISE

- JD Edwards
- PRIMAVERA
- Configure Price Quote (CPQ)
- Cloud Integration Services
- Content & Experience Cloud

### SERVICE OFFERINGS

- Cloud Services
- Project Services
- Managed Services
- Mobility Solutions
- IoT Services
- Java Cloud Services (JCS)

[info@pcbapps.com](mailto:info@pcbapps.com)  
(732) 302-0100



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### On-Site, Off-Site & Blended Shore Models

### Defined Outcome Cloud Services

### 24x7 Global Support

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## MANAGED SERVICES

- Application Support
- Technical Support
- DBA / CNC Support
- Cloud Support
- Mobile Technology Support
- IoT Support
- JCS / Integration Support

ORACLE Platinum Partner



### OFFICE LOCATIONS

US | UK | UAE | KSA | India | West Indies

# Business Risks – Fleet Management and Leasing

- Duplicate manual processes across sales, leasing and accounting groups
- Master Data spread across multiple systems
- Customer get partial and old information on customer portal
- Documents are filed and stored in files and drawers no content management
- Handover between sales and accounts is manual via file folders



# BPI Methodology

- Business Architecture identification

- ❖ Multi Level Business Process extensively discussed through interviews with GM process owners in Sales, Fleet Coordinator & Accounting.
  - Get Vehicle Order (Lease Inquiry)
  - Proposal Generation (PC Car Book)
  - Lease Entry in Lotus Notes
  - Vehicle Delivery process
  - Lease Processing, Billing, Fixed Assets, Finance & Accounting(JDE)

- Process Improvement Modelling

- ❖ Multi Level To Be Processes Delivered using business modelling exercise and evaluating technology landscape (Skyeye GPS, Voyager Fuel Data, JDE Orchestrator on JDE Cloud)
- ❖ CPQ Integrations Tested for feasibility of “To be” process (Chrome construct)



Process  
Discovery



Level 1  
Process



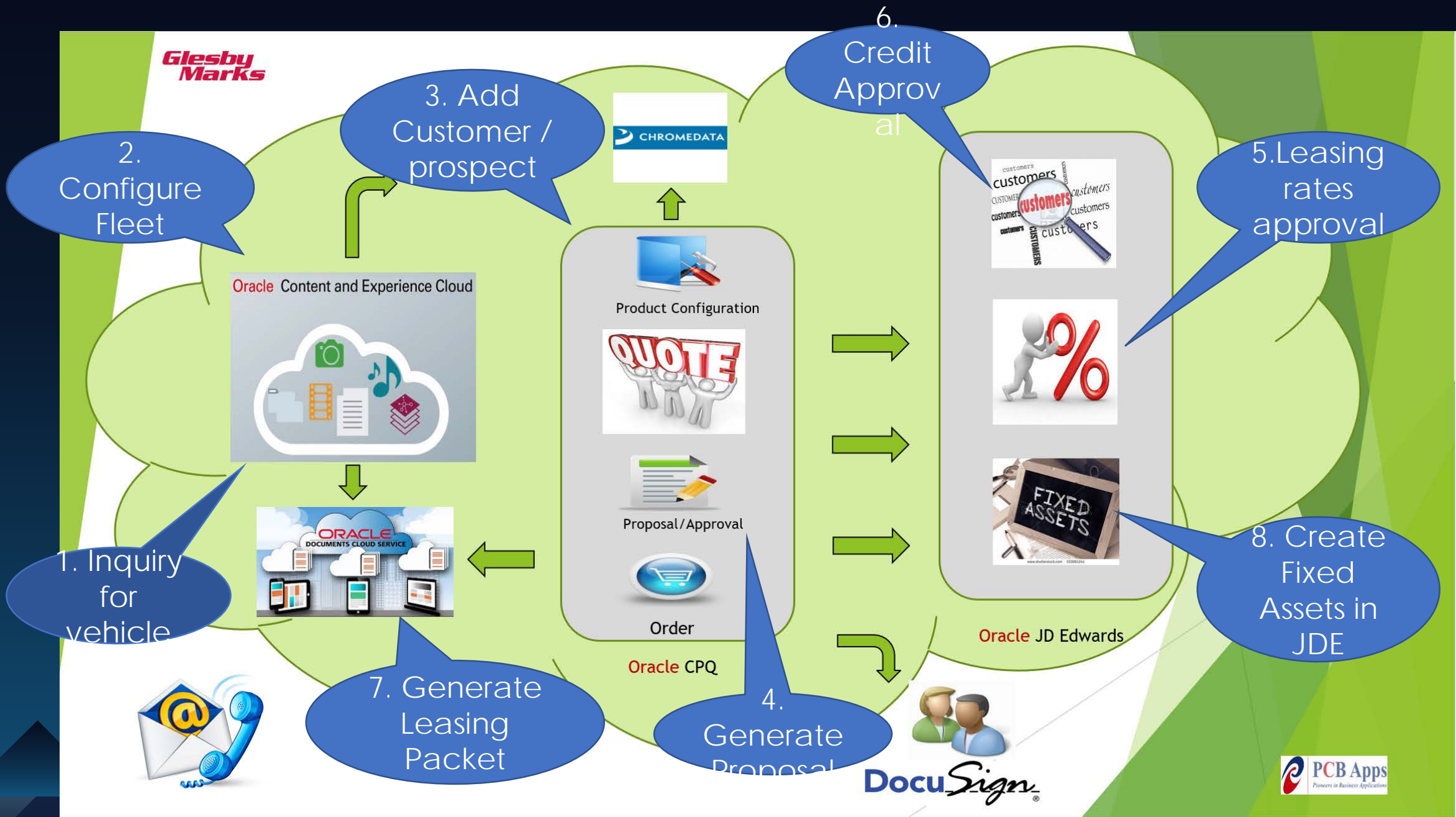
Level 2  
Process



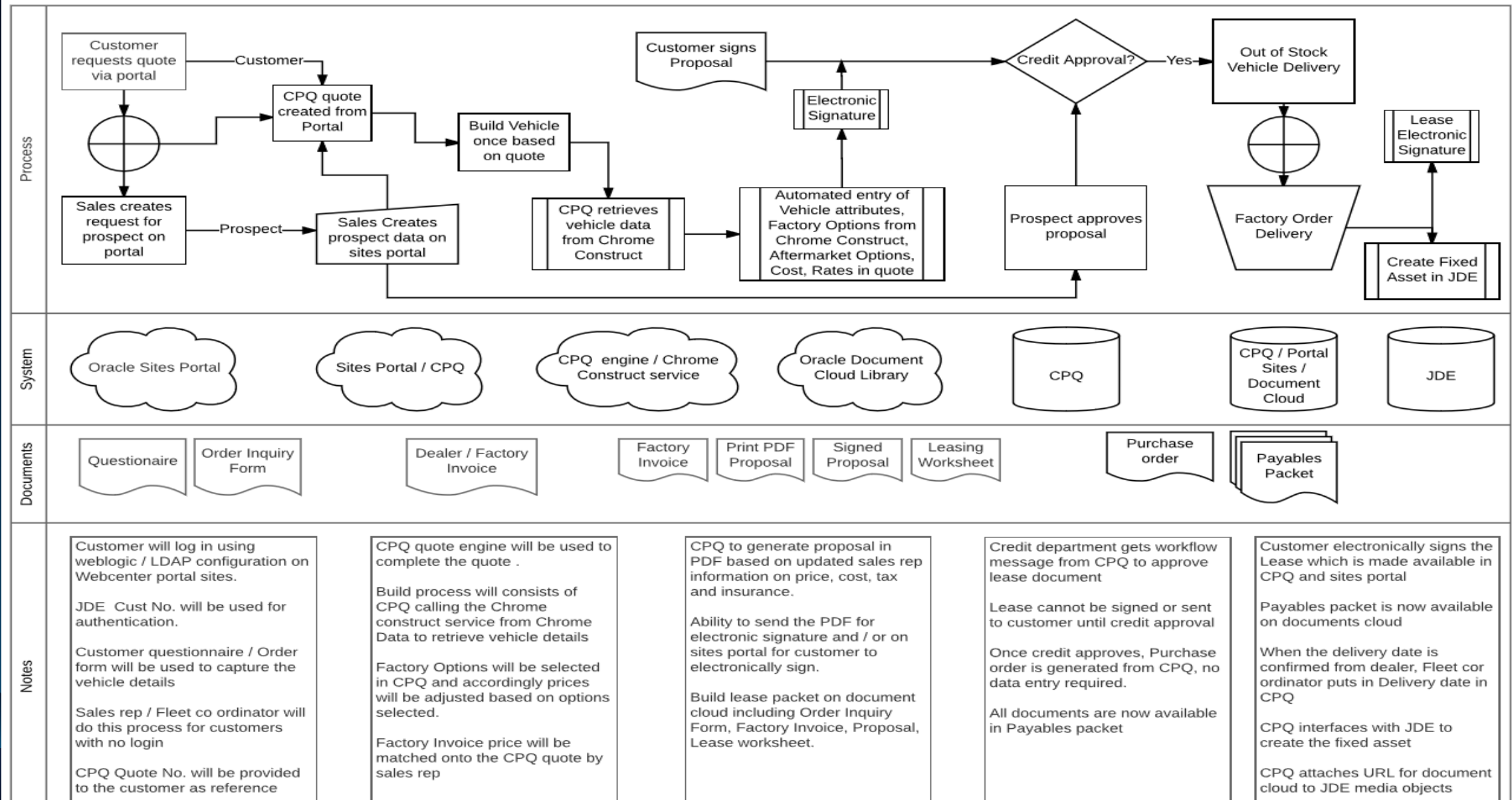
Prepare  
Findings Report








Present



# GET VEHICLE ORDER - TO BE



# CX Journey Mapping Process

Create Initial Map	Evaluate	Explore	Brainstorm	Design New Experience
<p>Persona, Brand Attributes, Key Trends</p>  <p>GREEN &amp; SOCIALLY RESPONSIBLE</p> <p>ALWAYS-ON, SOCIAL &amp; MOBILE</p> <p>Behavior Line</p> <p>CALLS ZOOMGO SUPPORT</p> <p>On Stage Experience</p> <p>ZOOMGO WEBSITE</p> <p>AGENT #1</p> <p>Attitudes &amp; Emotions</p> <p>&amp;@#I CAN'T SHOW-UP IN A DIRTY CAR</p> <p>Back Stage Support</p> <p>WEBSITE DESIGNER</p> <p>RESERVATION SYSTEM</p>	<p>Evaluate Attitudes</p> <p>I WILL LOOK SO COOL IN THAT COOL!</p> <p>&amp;@#I CAN'T SHOW-UP IN A DIRTY CAR</p> <p>Prioritize Focus</p> <p>"Moment that Matters"</p> <p>Determine Impact</p> <p>INCREASE REFERRAL RATE</p> <p>REDUCE REFUND RATE</p> <p>Readout</p> <p>"We focused here, because..."</p>	<p>Clarify Needs &amp; Drivers</p> <p>MOMENT</p> <p>GET REFUND FOR LATE CHARGE</p> <p>EMOTIONAL</p> <p>DON'T SPOIL MEMORIES</p> <p>EMOTIONAL</p> <p>BE TREATED FAIRLY</p> <p>EMOTIONAL</p> <p>RECOMPENSE WASTED TIME</p> <p>Examine Capabilities (Roles &amp; Processes)</p> <p>AGENT #1</p> <p>RECORD INCIDENT DETAILS</p> <p>APPROVE &amp; PROCESS REFUND</p> <p>APPROVE &amp; PROCESS REFUND</p> <p>BILLING SYSTEM</p> <p>CONFIRMS TERMS OF RENTAL</p> <p>VALIDATE SERVICE DELIVERY</p> <p>FINALIZE AND SEND INVOICE</p>	<p>Desired Transformation</p> <p>I TRUST ZOOMGO TO ADMIT &amp; FIX MISTAKES</p> <p>TELLS FRIENDS ABOUT ZOOMGO</p> <p>INCREASE REFERRAL RATE</p> <p>Build CX Design Canvas</p>  <p>Brainstorm Innovation</p> <p>MOBILE COUPONS</p> <p>INSTANT REFUND ON BREAKDOWN</p> <p>EMPOWERED FRONT-LINE STAFF</p> <p>WEDDING PACKAGES</p>	<p>Reality Check</p>   <p>Redesign Experience</p> <p>INSTANT REFUND ON BREAKDOWN</p> <p>IMMEDIATE TEXT TO CUSTOMER</p> <p>CONNECT FIELD SERVICE TO BILLING</p> <p>EMPOWERED FRONT-LINE STAFF</p> <p>Build CX Hypothesis</p> 



My Leases >

Total Summary >

Fleet Rewards Program >

**24**  
Number of Vehicles

**48.6**  
Avg. Months in Service

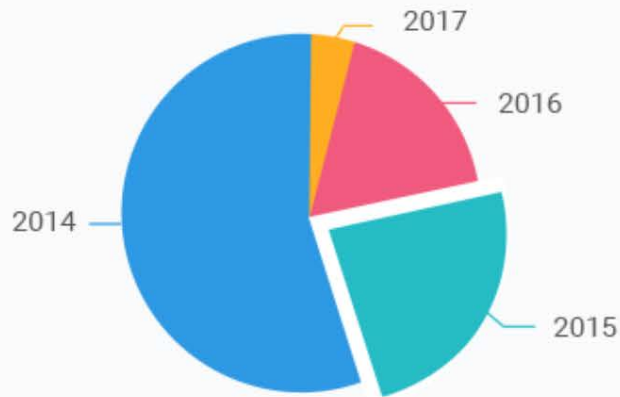
**\$534,693.25**  
Agreed Value

**\$240,782.38**  
Book Balance

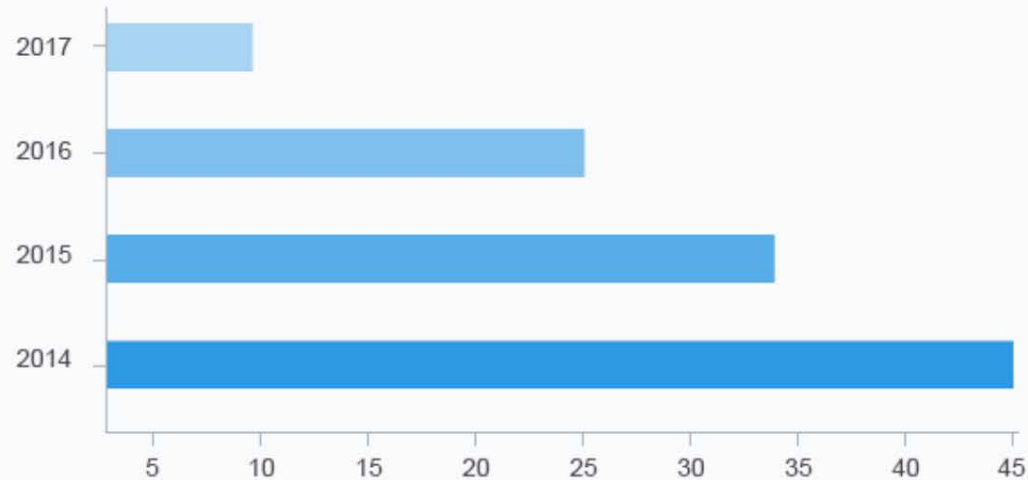
**\$9,866.20**  
Monthly Rental

**\$286.56**  
Credits Available

Vehicle Breakdown by Year >



Vehicle Breakdown by Year >



Quick Links

Fleet Order Information	Gasoline and Diesel Fuel update
Change Password	Customer Care

License Renewal >

Lease #	Description	VIN	City	State	License Plate	Expiration Date
05.36 / 41.146	2015 Ford Transit 250 Low Roof	1FTYR1YMXHKB07062	PORTLAND	OR	376KCX	7/27/2021

SkyEye GPS >

**SKYEYE GPS**  
Sign up for the

2 comments

My Leases >

Total Summary >

**24**  
Number of Vehicles

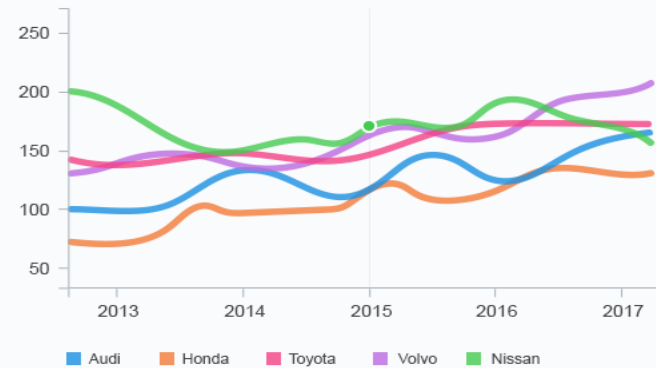
**48.6**  
Avg. Months in Service

**\$534,693.25**  
Agreed Value

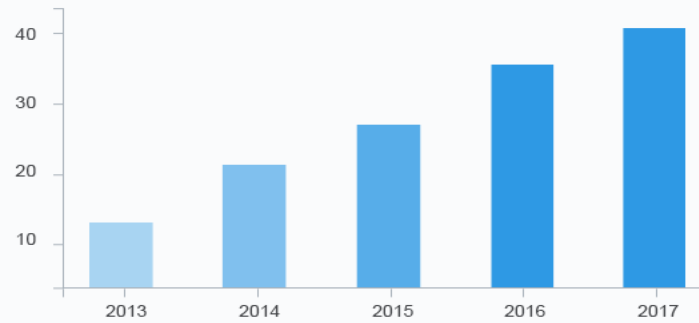
**\$240,782.38**  
Book Balance

**\$9,866.20**  
Monthly Rental

Vehicle Breakdown by Make & Model >



Vehicle Breakdown by Year >



Quick Links >

Change Password

Customer Care

SkyEye GPS >

**SKYEYE GPS**

Sign up for the SkyEye GPS program today!

**800.482.9498**

My Leases >

Lease #	Description	VIN	City	State	Term	Delivery Date	Months in Service
05.36741.146	2015 Ford Transit 250 Low Roof	1FTYR1YMXHKB07062	PORTLAND	OR	54	7/27/2017	36
05.36741.144	2015 Ford Transit Connect 250	1FTNR1YM7FKA94190	PORTLAND	OR	88	8/5/2017	45
05.36741.142	2014 Toyota Rav4 LE AWD	NM0LS7F7XE1165198	PORTLAND	OR	63	3/24/2017	66
05.36741.141	2014 Ford Transit Connect XLT	JTMBFREV2ED081681	OLYMPIA	WA	21	3/24/2017	29
05.36741.142	2014 Toyota Rav4 LE AWD	NM0LS7F7XE1165198	PORTLAND	OR	63	3/24/2017	12
05.36741.141	2014 Ford Transit Connect XLT	JTMBFREV2ED081681	OLYMPIA	WA	21	3/24/2017	26

Latest News >

Fueling Your Natural Gas Vehicle →  
Wednesday, Dec 02, 2015

2015 Ram ProMaster →  
Wednesday, Dec 02, 2015

[License Renewal >](#)[SkyEye GPS >](#)

Lease #	Description	VIN	City	State	License Plate	Expiration Date
05.36741.146	2015 Ford Transit 250 Low Roof	1FTYR1YMXHKB07062	PORTLAND	OR	376KCX	7/27/2021
05.36741.144	2015 Ford Transit Connect 250	1FTNR1YM7FKA94190	PORTLAND	OR	ARU1369	8/5/2020
05.36741.142	2014 Toyota Rav4 LE AWD	NM0LS7F7XE1165198	PORTLAND	OR	644HTD	3/24/2022
05.36741.141	2014 Ford Transit Connect XLT	JTMBFREV2ED081681	OLYMPIA	WA	218HAX	3/24/2020



Sign up for the  
SkyEye GPS program  
today!

**800.482.9498**

[My Orders >](#)[Latest News >](#)

Lease #	Description	VIN	Order Date	Status	ETA Customer
05.36741.146	2015 Ford Transit 250 Low Roof	1FTYR1YMXHKB07062	7/27/2017	In progress	7/28/2017
05.36741.144	2015 Ford Transit Connect 250	1FTNR1YM7FKA94190	8/5/2016	Completed	8/8/2016
05.36741.142	2014 Toyota Rav4 LE AWD	NM0LS7F7XE1165198	3/24/2016	Completed	3/25/2016
05.36741.141	2014 Ford Transit Connect XLT	JTMBFREV2ED081681	3/24/2025	Completed	3/26/2025

Fueling Your Natural Gas Vehicle →

Wednesday, Dec 02, 2015

2015 Ram ProMaster →

Wednesday, Dec 02, 2015



2 comments

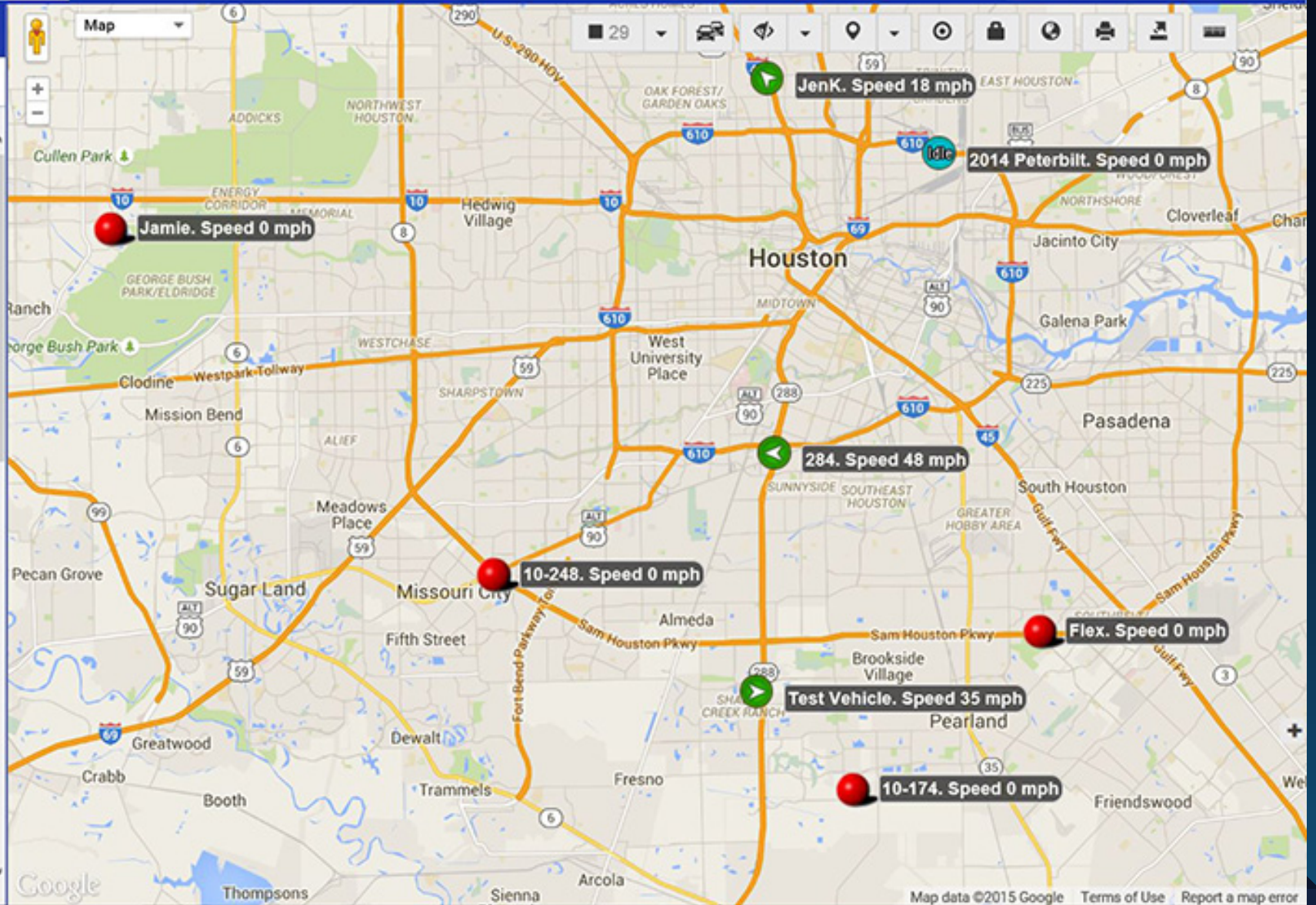
## Tracking Tools

[Track](#) [History](#)

Search: All Groups ▾

39/39

Vehicle	Last					
1	42m					
10-174	20m					
10-243	2m					
10-248	13d					
2014 Peterbilt	1m					
284	3m					
294						
294t	1d					
610065	2h16m					
Careflite	1m					
Demo_1 Ford F150	1h44m					
Demo 2 F250	1m					
Demo Acura	3m					
Demo Harley	3d					
F-250	3h14m					
Flex	67d					



## Chrome Construct

The Vehicle Research, Configuration, and Comparison Tool for Automotive Website Development.

### Select a Vehicle

**Locale:**  ▼  
**Mode:**  ▼  
**Year:**  ▼  
**Make:**  ▼  
**Model:**  ▼

RESET

### Vehicle Clipboard

2018 Aston Martin DB11 V8 Coupe ✕

BUILD A CAR













FIND COMPARABLE

COMPARE SIDE BY SIDE

ADVANTAGES / DISADVANTAGES

REMOVE ALL

### Search Results

2dr Car			
Style Name	Invoice	MSRP	
 2018 Chevrolet Corvette Stingray Coupe 1LT	\$51,810.36	\$55,495.00	
 2018 Chevrolet Corvette Stingray Coupe 2LT	\$51,810.36	\$55,495.00	
 2018 Chevrolet Corvette Stingray Coupe 3LT	\$51,810.36	\$55,495.00	
 2018 Chevrolet Corvette Stingray Coupe Z51 1LT	\$56,260.36	\$60,495.00	
 2018 Chevrolet Corvette Stingray Coupe Z51 2LT	\$56,260.36	\$60,495.00	
 2018 Chevrolet Corvette Stingray Coupe Z51 3LT	\$56,260.36	\$60,495.00	
 2018 Chevrolet Corvette Grand Sport Coupe 1LT	\$60,910.36	\$65,495.00	
 2018 Chevrolet Corvette Grand Sport Coupe 2LT	\$60,910.36	\$65,495.00	
 2018 Chevrolet Corvette Grand Sport Coupe 3LT	\$60,910.36	\$65,495.00	
 2018 Chevrolet Corvette Coupe Z06 1LZ	\$73,930.36	\$79,495.00	
 2018 Chevrolet Corvette Coupe Z06 2LZ	\$73,930.36	\$79,495.00	
 2018 Chevrolet Corvette Coupe Z06 3LZ	\$73,930.36	\$79,495.00	

Convertible			
Style Name	Invoice	MSRP	
			

# Chrome Construct

The Vehicle Research, Configuration, and Comparison Tool for Automotive Website Development.

## Primary Vehicle



2018 Chevrolet Corvette Stingray Coupe 1LT

### Pricing Summary

	Invoice	MSRP
Base Price	\$51,610.36	\$55,495.00
Destination Charge	\$1,095.00	\$1,095.00
Total Option	\$0.00	\$0.00
Total Price	\$52,705.36	\$56,590.00

DELETE

(Saved Styles will appear in the Selector page)

[RETURN TO SELECTOR](#)

## Build a Car

< INFO TECHNICAL SPECIFICATIONS STANDARDS **OPTIONS** COLOR! >

### EMISSIONS

State	Description	Code	Invoice	MSRP
<input checked="" type="checkbox"/>	Emissions, Federal requirements, 50-state certified	FE9	\$0.00	\$0.00
<input type="checkbox"/>	Emissions, Connecticut, Delaware, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont and Washington state requirements, 50-state certified	NE1	\$0.00	\$0.00
<input type="checkbox"/>	Emissions, California state requirements, 50-state certified	YF5	\$0.00	\$0.00
<input type="checkbox"/>	Emissions override, California (allows a dealer in states that require California emissions - California, Connecticut, Delaware, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island or Washington - to order Federal emissions for a vehicle that will be registered in a state that has Federal emission requirements). Do not use for vehicles that will be registered in California, Connecticut, Delaware, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island or Washington. Not available in Maine or Vermont.)	NB8	\$0.00	\$0.00
<input checked="" type="checkbox"/>	Emissions override, Federal (for vehicles ordered by dealers in Federal emission states with (YF5) or (NE1) emissions - Not required for vehicles being shipped to California, Connecticut, Delaware, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont or Washington)	NC7	\$0.00	\$0.00
<input checked="" type="checkbox"/>	Emissions override, state-specific (for dealers ordering vehicles in (YF5) or (NE1) emission states - California, Connecticut, Delaware, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont and Washington) (Allows a California dealer (YF5 emissions) to order (NE1) emissions with (NB9) emissions override code for registration in (NE1) states; or, a Connecticut, Delaware, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont and Washington dealer (NE1 emissions) to order (YF5) emissions with (NB9) emissions override code for registration in California.)	NB9	\$0.00	\$0.00

### ENGINE

State	Description	Code	Invoice	MSRP
-------	-------------	------	---------	------

# Chrome Construct

The Vehicle Research, Configuration, and Comparison Tool for Automotive Website Development.

## Primary Vehicle



2018 Chevrolet Corvette Stingray Coupe 1LT

### Pricing Summary

	Invoice	MSRP
Base Price	\$51,810.38	\$55,405.00
Destination Charge	\$1,095.00	\$1,095.00
Total Option	\$1,569.75	\$1,725.00
Total Price	\$54,275.11	\$58,315.00

DELETE

(Saved Styles will appear in the Selector page)

RETURN TO SELECTOR

## Build a Car

< INFO TECHNICAL SPECIFICATIONS STANDARDS OPTIONS COLOR! >

Vehicle	
EPA Classification	Two Seater

Emissions	
Tons/yr of CO2 Emissions @ 15K mi/year	9.8
EPA Greenhouse Gas Score	N/A

Brakes	
Brake Type	Pwr
Brake ABS System	4-Wheel
Brake ABS System (Second Line)	N/A
Disc - Front (Yes or )	Yes
Disc - Rear (Yes or )	Yes
Front Brake Rotor Diam x Thickness	12.6 x -TBD-
Rear Brake Rotor Diam x Thickness	13.3 x -TBD-
Drum - Rear (Yes or )	N/A
Rear Drum Diam x Width	N/A

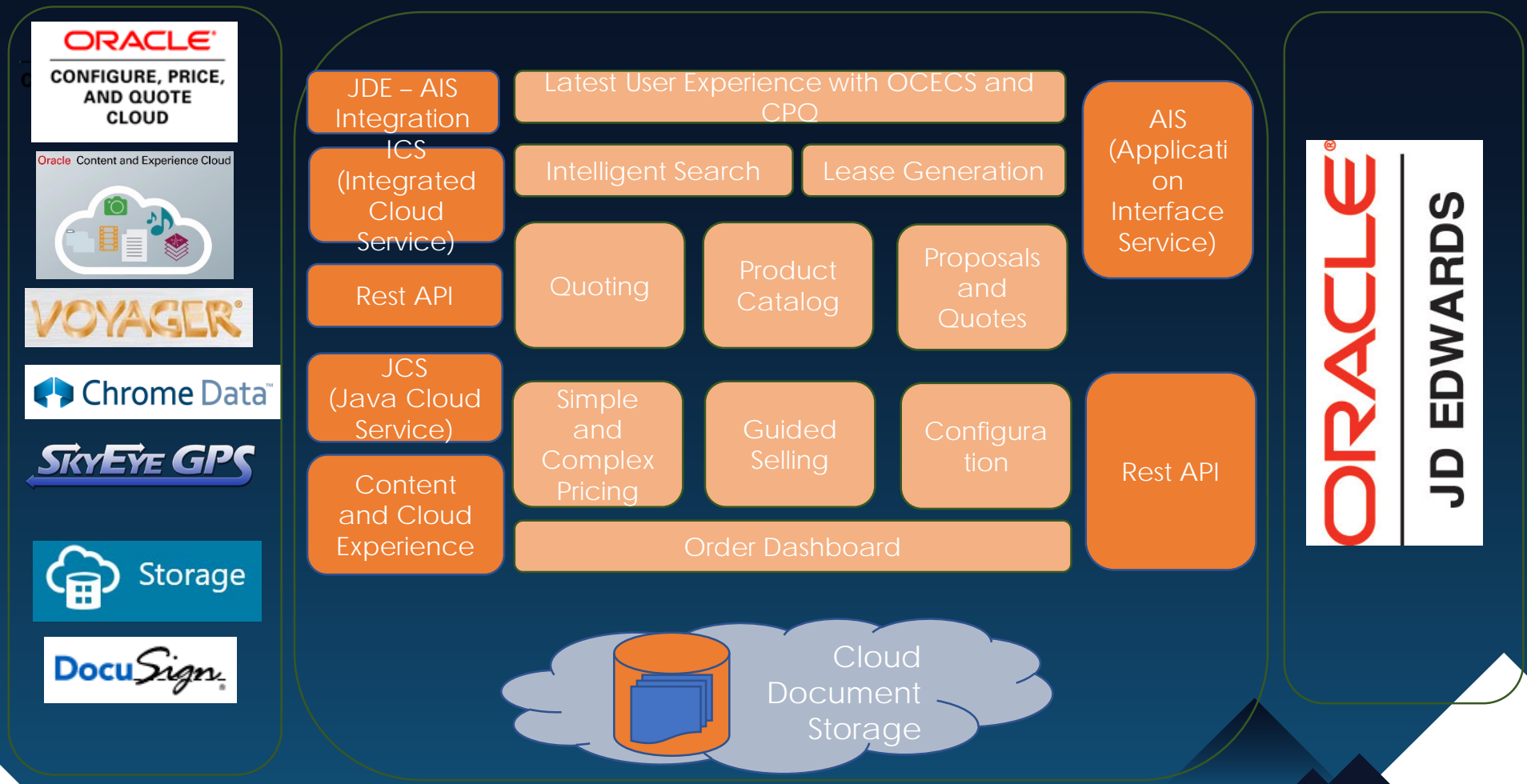
Fuel Tank	
Fuel Tank Capacity, Approx	18.5
Aux Fuel Tank Capacity, Approx	N/A

Steering	
Steering Type	Pwr Rack & Pinion
Steering Ratio (:1), Overall	N/A

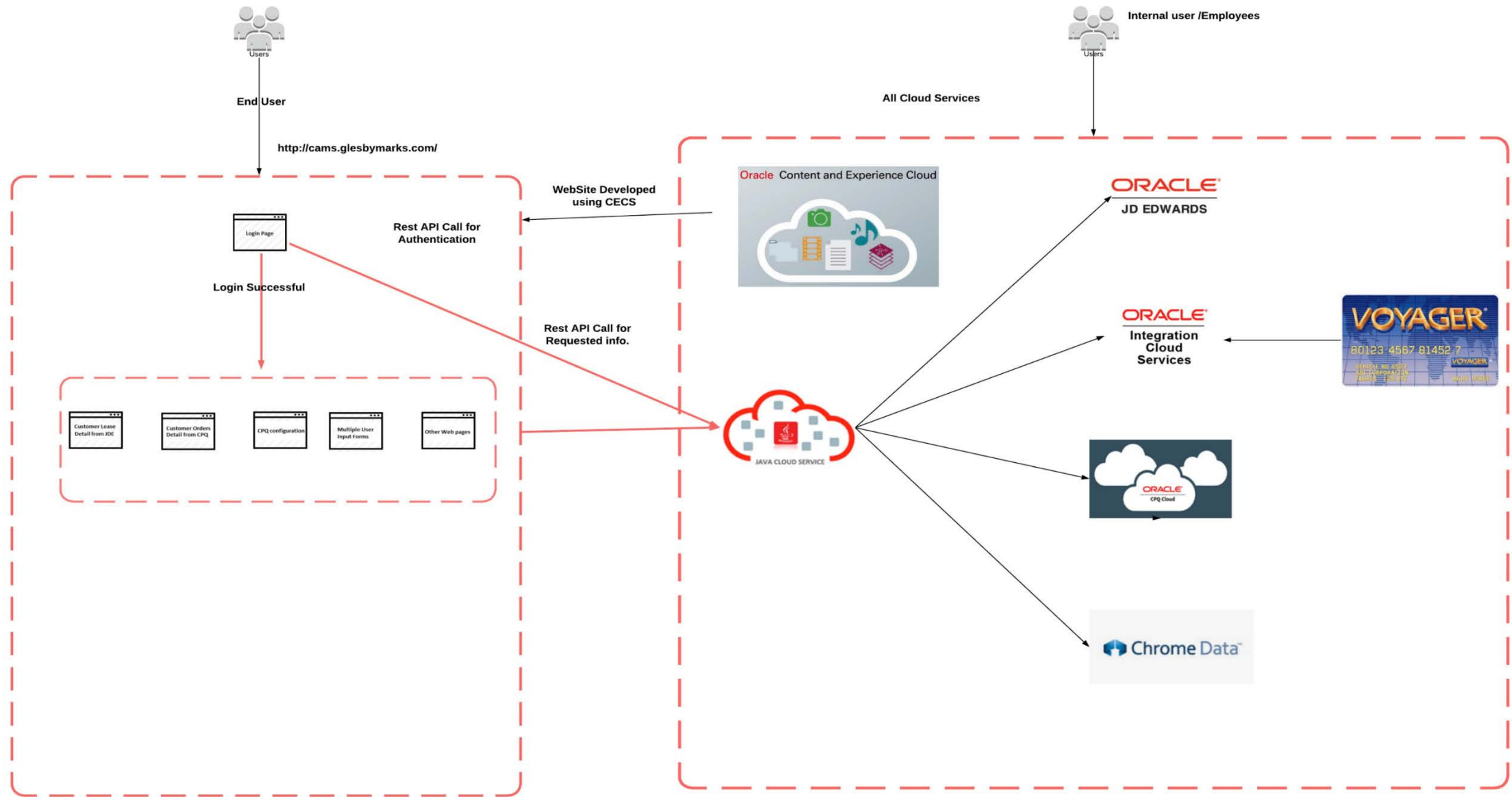
Accepted at over 90% of U.S. fuel retailers, including:



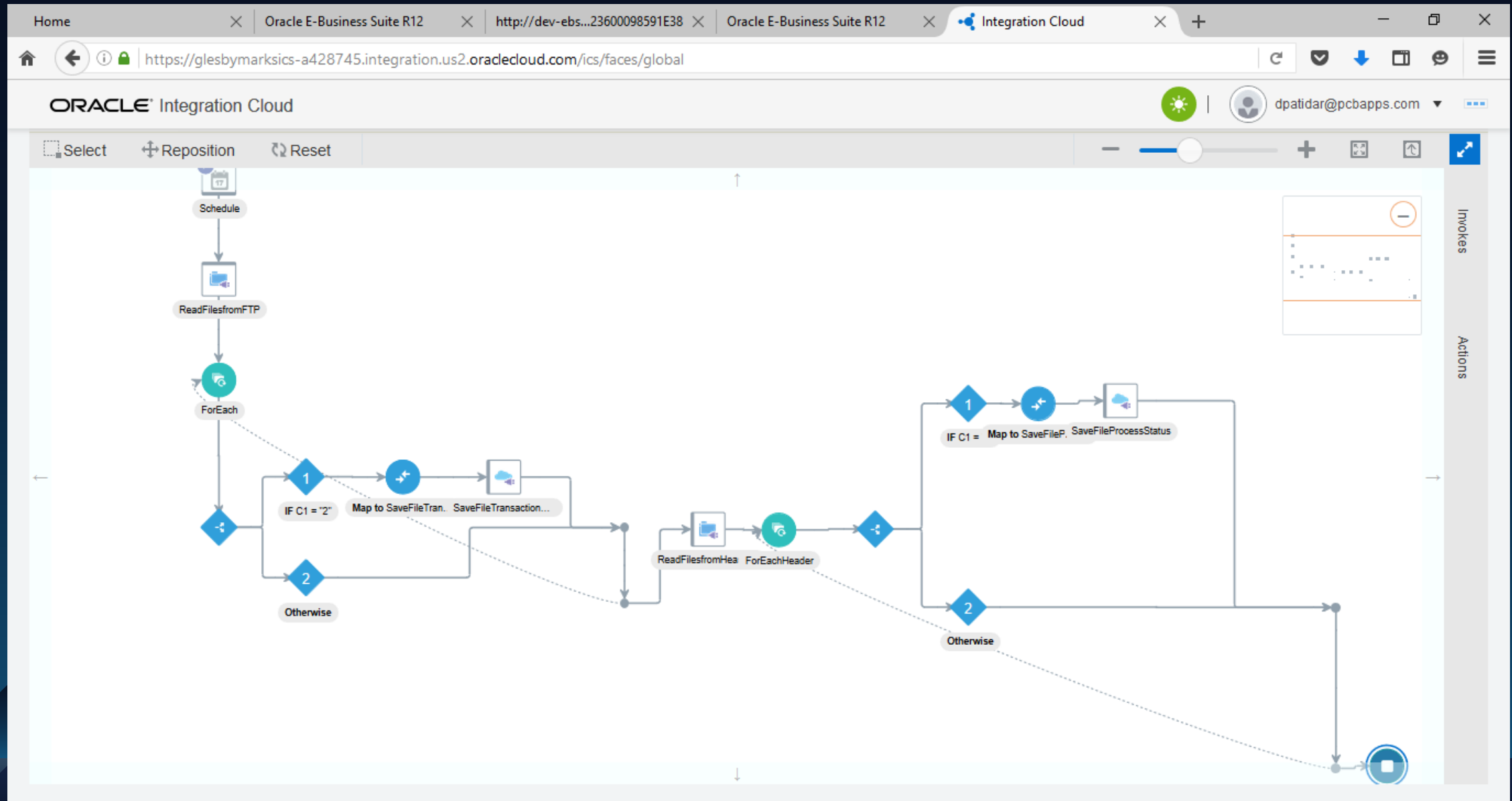




# Technical Architecture for Content Experience Cloud



# Fuel & Maintenance orchestration using ICS



# Fuel & Maintenance orchestration using ICS

Map Action in "Voyager\_File (1.0)" (Editing)

Map

Source

- \*schedule
- \*startTime
- \$ForEach\_EN
- \*Voyager\_RN
  - C1
  - C2
  - C3
  - C4
  - C5
  - C6
  - C7
  - C8
  - C9
  - C10
  - C11
  - C12

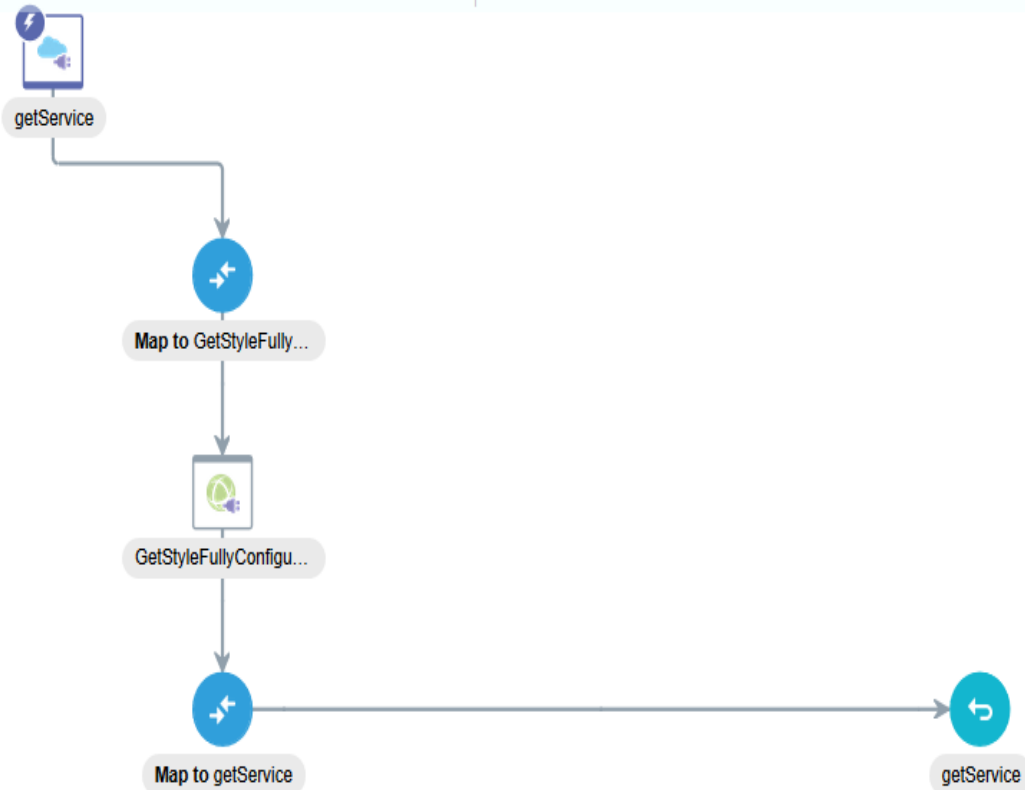
Mappings

Target

- \*execute
- \*request-wrapper
  - \*dt870\_record\_type
  - \*dt870\_acct\_id
  - \*dt870\_acct\_lv1\_id
  - \*dt870\_driver\_lv2\_id
  - \*dt870\_driver\_lv3\_id
  - \*dt870\_driver\_id
  - \*dt870\_driver\_lname
  - \*dt870\_driver\_fname
  - \*dt870\_driver\_minit
  - \*dt870\_vehicle\_lv2\_id
  - \*dt870\_vehicle\_lv3\_id
  - \*dt870\_vehicle\_id
  - \*dt870\_vehicle\_vin\_num
  - \*dt870\_vehicle\_desc

Source	Target	Mapping
C1	*dt870_record_type	C1
C2	*dt870_acct_id	C2
C3	*dt870_acct_lv1_id	C3
C4	*dt870_driver_lv2_id	C4
C5	*dt870_driver_lv3_id	C5
C6	*dt870_driver_id	C6
C7	*dt870_driver_lname	C7
C8	*dt870_driver_fname	C8
C9	*dt870_driver_minit	C9
C10	*dt870_vehicle_lv2_id	C10
C11	*dt870_vehicle_lv3_id	C11
C12	*dt870_vehicle_id	C12
	*dt870_vehicle_vin_num	
	*dt870_vehicle_desc	C14

# Chrome Construct Integration using ICS



https://glesbymarksics-a428745.integration.us2.oraclecloud.com/integration/flowapi/rest/INVOKE\_CHROME\_DATA/v01/389082

This XML file does not appear to have any style information associated with it. The document tree is shown below.

```
<nsmpr0:response-wrapper>
- <nsmpr0:S_0x636c6e_Envelope>
  - <nsmpr0:S_0x636c6e_Body>
    - <nsmpr0:ToggleOptionResponse>
      <nsmpr0:status>None</nsmpr0:status>
      <nsmpr0:originatingChromeOptionCode>YW</nsmpr0:originatingChromeOptionCode>
      <nsmpr0:originatingOptionAnAddition>>true</nsmpr0:originatingOptionAnAddition>
      <nsmpr0:requiresToggleToResolve>>false</nsmpr0:requiresToggleToResolve>
    - <nsmpr0:configuration>
      - <nsmpr0:style>
        - <nsmpr0:model>
          <nsmpr0:modelYear>2017</nsmpr0:modelYear>
          <nsmpr0:divisionId>13</nsmpr0:divisionId>
          <nsmpr0:divisionName>Ford</nsmpr0:divisionName>
          <nsmpr0:subdivisionId>8696</nsmpr0:subdivisionId>
          <nsmpr0:subdivisionName>Ford Cars</nsmpr0:subdivisionName>
          <nsmpr0:modelId>29748</nsmpr0:modelId>
          <nsmpr0:modelName>Focus</nsmpr0:modelName>
          <nsmpr0:dataReleaseDate>2018-07-16T00:00:00.000-07:00</nsmpr0:dataReleaseDate>
          <nsmpr0:initialPriceDate>2016-06-24T00:00:00.000-07:00</nsmpr0:initialPriceDate>
          <nsmpr0:dataEffectiveDate>2017-01-24T00:00:00.000-08:00</nsmpr0:dataEffectiveDate>
          <nsmpr0:dataComment>PLC 750</nsmpr0:dataComment>
          <nsmpr0:buzzModel>>false</nsmpr0:buzzModel>
        </nsmpr0:model>
        <nsmpr0:styleId>389082</nsmpr0:styleId>
        <nsmpr0:styleName>SEL Sedan</nsmpr0:styleName>
        <nsmpr0:styleNameWithoutTrim>Sedan</nsmpr0:styleNameWithoutTrim>
        <nsmpr0:trimName>SEL</nsmpr0:trimName>
```



### Build a Vehicle

#### Select a Vehicle

Locale

Mode

Year

Make

Model

Search Vehicle

### Search Results

2dr Car

		Style Name	Invoice	MSRP
		2018 Chevrolet Corvette Stingrey Coupe 1LT	\$21,214.00	\$24,232.00
		2018 Chevrolet Corvette Stingrey Coupe 2LT	\$22,214.00	\$25,232.00
		2018 Chevrolet Corvette Stingrey Coupe 3LT	\$23,214.00	\$26,232.00
		2018 Chevrolet Corvette Stingrey Coupe Z51 1LT	\$25,214.00	\$28,232.00
		2018 Chevrolet Corvette Stingrey Coupe Z51 2LT	\$21,214.00	\$24,232.00
		2018 Chevrolet Corvette Stingrey Coupe Z51 3LT	\$22,214.00	\$25,232.00
		2018 Chevrolet Corvette Grand Sport Coupe 1LT	\$23,214.00	\$26,232.00
		2018 Chevrolet Corvette Grand Sport Coupe 2LT	\$25,214.00	\$28,232.00
		2018 Chevrolet Corvette Grand Sport Coupe 3LT	\$21,214.00	\$24,232.00
		2018 Chevrolet Corvette Coupe Z06 1LZ	\$22,214.00	\$25,232.00
		2018 Chevrolet Corvette Coupe Z06 2LZ	\$23,214.00	\$26,232.00
		2018 Chevrolet Corvette Coupe Z06 3LZ	\$25,214.00	\$28,232.00

Build Car

# CPQ Lease orchestration into JDE using ICS

The screenshot displays the Oracle JD Edwards EnterpriseOne Orchestrator Client interface. The top header includes the text "ORACLE JD Edwards EnterpriseOne Orchestrator Client" and a "Logout" button. Below the header, there is a section for "Orchestration Name" with a dropdown menu currently showing "-- Select Orchestration --". A dropdown menu is open, listing various orchestration names under the "Shared" category. The selected item is "JDE\_ORCH\_59\_Asset". To the right of the dropdown is a checkbox labeled "Generic Inputs". Further right are two buttons: "Clear" and "XML Cache Refresh". On the left side, there is a section for "Inputs (1)" with a "Name" label and an empty input field. Below the dropdown menu, there is a large empty rectangular area, likely a workspace for defining the orchestration logic.

ORACLE JD Edwards EnterpriseOne Orchestrator Client

Logout

Orchestration Name -- Select Orchestration --

Generic Inputs

Clear XML Cache Refresh

JSON Input

Inputs (1)

Name

Shared

- DBAM\_Create Alert and Emergency WO
- JDE\_ORCH\_13\_UpdateMeterReadings
- JDE\_ORCH\_31\_BuyerShortageNotify
- JDE\_ORCH\_31\_InventoryTransferKanbanCheckIn
- JDE\_ORCH\_31\_InventoryTransferKanbanCheckOut
- JDE\_ORCH\_31\_LowYieldCheck
- JDE\_ORCH\_31\_PlannerShortageNotify
- JDE\_ORCH\_31\_ScrapCheckProcess
- JDE\_ORCH\_43A\_RRInspectionNotify
- JDE\_ORCH\_59\_Asset**
- JDE\_ORCH\_59\_CEC
- JDE\_ORCH\_59\_CPQ
- JDE\_ORCH\_CreatePartsListShortageForItem
- JDE\_ORCH\_CreatePartsListShortagesParent
- JDE\_ORCH\_DetermineAndRemoveShortage
- JDE\_ORCH\_DeterminePartsListItemShortage
- JDE\_ORCH\_RemoveOrderItemShortage
- JDE\_ORCH\_Sample\_AddConditionBasedAlert

# CPQ Lease orchestration into JDE using ICS

ORACLE JD Edwards EnterpriseOne Orchestrator Client

Logout

Orchestration Name  Version 2  Generic Inputs

JSON Input

Inputs( 50)

Name	Value	
Unit Number	03.38341.095	
Serial Number	123987456	
Parent Number	03.38341.094	
Company Number	3	
Responsible BU	3	
Account Number	3.1506	
Date Acquired	01/01/2018	
Description 1	ORCH Client Test 1	
Description 2	ORCH Client Test 2	
Description 3	ORCH Client Test 3	
Manufacturer	FOR	
Model Year	18	
Sales Person	22	

Input

```
{
  "inputs" : [ {
    "name" : "Unit Number",
    "value" : "03.38341.095"
  }, {
    "name" : "Serial Number",
    "value" : "123987456"
  }, {
    "name" : "Parent Number",
    "value" : "03.38341.094"
  }
]
```

Output

```
{
  "ServiceRequest1" : {
    "fs_P1201_W1201G" : {
      "title" : "Asset Master Revisions",
      "data" : {
        "z_DL02_16" : {
          "title" : "Description 02",
          "value" : "ORCH Client Test 2"
        },
        "z_DL03_14" : {
          "title" : "Description 03",
          "value" : "ORCH Client Test 3"
        },
        "z_DL01_12" : {
          "title" : "Description",
          "value" : "ORCH Client Test 1"
        },
        "z_LOC_175" : {
          "title" : "Business Unit - Location",
          "value" : ""
        }
      }
    }
  }
}
```



# Fixed Asset created in JDE using ICS

**Asset Search and Location - Asset Master Revisions**

Work With Assets | **Asset Master Revisions**

✓ ✗ ⚙ Form < > ⚙ Tools

Asset Number: 76611      Last Asset Number Entered: [ ]

**Asset Information** | Location | Category Codes 1-10 | Category Codes 11-20 | Additional Info

**Identification**

Asset Number: 76611  
Unit Number: 03.06083.011 🔍  
Serial Number: 1GCDL19W0WB199800  
Parent Number: 03.06083.011

**Description**

1998 Chev Astro AWD Cargo Van  
[ ]  
[ ]

**Accounting Information**

Company Number \* 00003 *Glesby Marks Denver*  
Responsible BU \* 3 *Glesby/Marks Colorado*  
Account Number \* 3.1506 *Leased Vehicles-Passenger*  
Date Acquired 08/17/1998      Date Disposed 08/30/2004      Disp. Amt [ ]

Status 2 *Full Term*      Date [ ]      Time 00:00:00  
Subledger Inact. [ ] *Active Subledger*  
Lessee Or Customer 73314 *Automatic Laundry Company, LTD*  
Inventory Number [ ]       Allow WO

# CPQ & CECS Customer / Vendor master orchestration into JDE using ICS

ORACLE JD Edwards EnterpriseOne Orchestrator Client

Orchestration Name: JDE\_ORCH\_59\_CPQ | Version 2 |  Generic Inputs

Clear XML Cache Refresh

JSON Input Run

**Inputs ( 1 )**

Name	Value
Company Desc	American Best, LLC

**Input**

```
{
  "inputs" : [ {
    "name" : "Company Desc",
    "value" : "American Best, LLC"
  } ]
}
```

**Output**

```
{
  "ServiceRequest1" : {
    "fs_P59CPQ01_W59CPQ01B" : {
      "title" : "Customers/Vendors for CPQ/CEC",
      "data" : {
        "gridData" : {
          "id" : 1,
          "fullGridId" : "1",
          "columns" : {
            "z_AN8_19" : "Address No",
            "z_ALPH_41" : "Company",
            "z_ADD1_27" : "Address Line 1",
            "z_ADD2_28" : "Address Line 2",
            "z_ALPH_21" : "Contact",
            "z_ATT1_22" : "Title",
            "z_AR1_42" : "Prefix",
            "z_PH1_39" : "Phone",
            "z_EMAL_40" : "Email",
            "z_CTY1_33" : "City",
            "z_COUN_32" : "Country"
          }
        }
      }
    }
  }
}
```



Mark Haddow  
VP Sales

*“Speed and accuracy of information is the hallmark of success in our business. The seamless flow of this new system from sales to lease processing to billing gives us more opportunities for revenue. Now we have less room for error, higher consistency and business agility. Our customers can monitor reality of their fleet, configure and replace with new fleet, take action on maintenance and recall alerts all from our portal. This lowers cost and reduces risk for everyone”*

# Content and Experience Cloud for JD Edwards

## Additional Information and Resources

- Minimum Technical Requirements
  - Requires JD Edwards Tools 9.2.1.2
- JD Edwards: [LearnJDE.com](https://www.Oracle.com/learn/learnjde.com)  
[https://docs.oracle.com/cd/E84502\\_01/learnjde/cloud.html?6](https://docs.oracle.com/cd/E84502_01/learnjde/cloud.html?6)
- Content and Experience Cloud: [cloud.oracle.com/documents](https://cloud.oracle.com/documents)
- Process cloud Service: [cloud.oracle.com/process](https://cloud.oracle.com/process)

# Video Recordings

- Content and Experience Cloud for JDE:  
<https://youtu.be/hRUaUFYiYB8>
- Configure JD Edwards with Content and Experience cloud:  
[https://docs.oracle.com/cd/E84502\\_01/learnjde/cloud.html?6](https://docs.oracle.com/cd/E84502_01/learnjde/cloud.html?6)
- Oracle Supplier Portal Sample Integration with JDE:  
[http://apexapps.oracle.com/pls/apex/f?p=44785:265:0::::P265\\_CONTENT\\_ID:22801](http://apexapps.oracle.com/pls/apex/f?p=44785:265:0::::P265_CONTENT_ID:22801) or YouTube Search '[Supplier Portal with JD Edwards](#)'



# Summary

## What we covered today

- ✓ Introduction to Content and Experience Cloud
- ✓ Content and Experience is embedded within JD Edwards
- ✓ Provides contextual document sharing and collaboration
- ✓ Configuration is quick and easy!
- ✓ PCB Apps showed us how to create a seamless customer experience between JD Edwards and Oracle Cloud Applications and 3<sup>rd</sup> party applications using Content and Experience Cloud

# Please complete a session evaluation

Session ID: 100340

Contact Info:

[kray@pcbapps.com](mailto:kray@pcbapps.com)

Tel: 281468 8227

JD Edwards

**IN=**FOCUS

## Who is the Quest Community?

A 55,000+ member user community for Oracle Cloud, JD Edwards and PeopleSoft customers.

### What the Quest JD Edwards Community offers:

- Customized digital content
- Official JD Edwards newsletter
- Customer success stories
- Virtual and face-to-face events
- JD Edwards networking groups

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