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# PeopleSoft's Return-To-Vendor Process: It's Not As Scary As You Think!

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Session# 102130

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# PeopleSoft's RTV Process: It's Not As Scary As You Think!

- 1 ➤ PeopleSoft Return to Vendor (RTV) Overview
- 2 ➤ Example RTV – Stock Return
- 3 ➤ Additional Resources
- 4 ➤ Questions



# PeopleSoft RTV Process – Overview

## RTV Process

There are a variety of business reasons for initiating a supplier return.

- ☐ Defective materials
- ☐ Over Shipment
- ☐ Items shipped in error
- ☐ Items are no longer required
- ☐ Many more reasons...





# PeopleSoft RTV Process – Overview

## RTV Process – Reject vs Return

**Rejecting** an item is different than **Returning** an item:

- ☐ **Reject** an item during receiving, the item is never recognized as a part of the accepted quantity in the system.
- ☐ **Return** an item using an RTV transaction, the item has already been entered into the system as a part of the accepted quantity.



# PeopleSoft RTV Process – Overview

## RTV Actions

- ☐ **Return for Credit** – Returning the items to the supplier without requesting replacements. The system can automatically create a debit memo.
- ☐ **Return for Exchange** – Different item is being substituted in exchange for the original item ordered (*Exchange Item A with Item B*)
- ☐ **Return for Replacement** – Supplier will ship the same items to replace the original returned goods. You receive these replacements against the original Purchase Order.

# PeopleSoft RTV Process – Overview

## RTV Configuration

1. Define RTV processing options for the Purchasing Business Unit. Relevant fields are RTV Adjust Source, RTV Adjust Fees, and RTV Reopen PO
2. Define User Preference options for RTV Streamline processing, personalize and default options for ease of use.
3. Define RTV Voucher Build options for the Payables Business Unit (Definition). Create RTV Debit Memo and RTV Adjustment Option (Stage, Create or No Adjustment)

**Note:** *You can override these options at the supplier level*

4. Define RTV Miscellaneous Charges and Fees that apply to supplier returns
5. Define RTV processing options for each supplier (Optional)





# PeopleSoft RTV Process – Overview

## RTV (Stock) process

1. Determine source (PO and Receipt) to associate with RTV
2. Create RTV online from above source
3. Ship/Dispatch the Return to Supplier
4. Reduce Inventory  
(Express Issue, Inventory Adjustment or use Streamline process)
5. Run Transaction Costing
6. Close the RTV (PO\_RTVRECON)
7. Run Voucher Build (AP\_VCHRBLD)
8. Create adjustment Voucher in AP

## RTV (Non Stock) process

1. Determine source (PO and Receipt) to associate with RTV
2. Create RTV online from above source
3. Ship/Dispatch the Return to Supplier
4. Close the RTV (PO\_RTVRECON)
5. Run Voucher Build (AP\_VCHRBLD)
6. Create adjustment Voucher in AP



Receiving

Add/Update Receipts

Maintain Receipts

Receiving

Business UnitUS001

Receipt StatusFully Received

Receipt ID0000000150

Header Comments/Attachments

Activities

Header Details

Document Status

Header

Supplier IDSCM00000003

\*Ship To LocationUS001

Supplier LocationMAIN

PO Receipt

Select Purchase Order

Close Short All Lines

Print Delivery Report

Run PO Receipt Accrual

Receipt Lines

More Details

Links and Status

Item / Mfg Data

Optional Input

Source Information

Personalize

Find

View All

First

1 of 1

Last

Line	Item	Description	Receipt Qty	*Recv UOM	Receipt Price	Accept Qty	Status	Close Short	Serial	Device Track	Stock UOM	INV Status
1	10004	Long Sleeve T-Shirt, Women's	10.0000	EA	14.75000	10.0000	Received				EA	Pending

Interface Receipt

Run Close Short

Save

Notify

Refresh

RTV Stock Example:

Quantity	Amount
Received 10	\$147.50
Return 4	\$ 59.00

Inventory / Storage

2 – AREA1, 1

8 – CRSDK, A

Return from Inventory

2 – AREA1, 1

2 – CRSDK, A

Review Transaction History

Review Transaction History

\*UnitUS010

\*Sort ByDate

Search

Item ID10004

Long Sleeve T-Shirt, Womens

22

Transaction History

1-2 of 2

View All

Date Timestamp	Tran Group	Recv ID	Trans Qty	Area	Lev 1
03/14/2019 9:46PM	020-Putaway	0000000150	2	AREA1	1
03/14/2019 9:43PM	020-Putaway	0000000150	8	CRSDK	A



Maintain Return To Vendor / Supplier

Return To Vendor / Supplier

Business Unit US001

RTV ID 0000000006

Status Open

\*Supplier SCM0000003

TRAILBLAZERS

\*Supplier Name TRAILBLAZE-001

Location MAIN

\*Buyer VP1

Kenneth Schumacher

Dispatch Option

Manual

Header Details

Select Receipt

RTV Defaults

Select PO

Header Comment

Override Supplier Address

Document Status

Return To Vendor / Supplier Defaults

Business Unit US001

RTV ID 0000000006

☒ RTV Adjust Source

☒ RTV Adjust Fees

☒ RTV Debit Memo

☒ Notify Inventory Manager

☒ Inventory Manager Notified

RTV Adjustment Voucher Stage to Pending File

RTV Dispatch Method Print

RTV Notification Method Phone

OK

Cancel

Refresh

RTV Lines

RTV Lines

Optional Input

Return Amounts

Source Information

Line	*Action	*Disposition	*Reason	RMA Number	RMA Line	Item ID	Description	Return Qty	Ship Qty	Ship Date	Supp UOM	Std UOM	Status
1	Replace	Ship	DAM	TB-31419	1	10004	Long Sleeve T-Shirt, Women's	4.0000			EA	EA	Open

RTV Lines

RTV Lines

Optional Input

Return Amounts

Source Information

Line	PO ID	Receipt No	IN Unit	Production ID	Operation Sequence	Last Op Seq	Inventory	Inventory Process	INV Status
1	0000000018	0000000150	US001				Y	Manual	N/A

# RTV Process

## Inventory Process

**Express:** Select to perform *immediate* RTV Streamline processing for this RTV line. When you use express processing, the system initiates the PeopleSoft Inventory issue (automatic issue) or adjustment (automatic adjustment) when you create data-collection transactions. If the RTV line disposition is Ship, the system creates a material stock request with a status of Shipped to update inventory.

**Fulfillment:** Select to *schedule* RTV fulfillment processing for this RTV line. This enables you to stage RTV fulfillment processing requests for the PeopleSoft Inventory functionality to process and deplete return quantities. When you use fulfillment processing, the system creates and saves a material stock request transaction in Inventory when you dispatch the RTV. The Fulfillment value is only valid if the Disposition status is Ship.

**Manual:** Indicates that you either *manually* create an Inventory Express Issue component to issue inventory returns that are being shipped to the supplier or the Inventory Adjustment component to adjust balances for inventory returns that are to be destroyed. The system does not automatically update inventory values.

< Express Issue

Express Issue

UnitUS010

Order NoNEXT

Schedule Date03/14/2019

Time11:06PM

Shipping IDNEXT

Distribution Type

ChartField Overrides

Override Address

Report Manager

Ship To Customer

Fetch RTV

Use Default Location

Deplete On Hand Qty

Choose Containers

Save

Notify

< Express Issue

Express Issue

RTV Selection

UnitUS010

Item ID

UDI Barcode

PO UnitUS001

RTV ID0000000006

Supplier IDSCM0000003

Select RTV

Select RTV Lines

1-1 of 1

View All

	Unit	RTV ID	Line	Dist	Item ID	Return Qty	UOM	Lot ID	Serial ID
<input checked="" type="checkbox"/>	US001	0000000006	1	1	10004	4.0000	EA	NONE	NONE

OK

Cancel

## Express Issue

Unit US010

Order No NEXT

Schedule Date 03/14/2019

Time 11:06PM

Shipping ID NEXT

Distribution Type

ChartField Overrides  
[Override Address](#)  
[Report Manager](#)

Ship To Customer TRAILBLAZERS

[Fetch RTV](#)

☒ Use Default Location

### Order Line Information

1 of 1 | View All

\*Line 1

[Detail Override / Exceptions](#)

Item ID 10004

Long Sleeve T-Shirt, Womens

Unfulfilled

### Quantity/Location Information

Quantity/Location Information							
Quantity		UOM	UPN ID	Area	Lev 1		
2.0000		EA		CRSDK	A	+	-
2.0000		EA		AREA1	1	+	-

Choose Containers

[Deplete On Hand Qty](#)

Save

Notify



## Express Issue

Unit US010

Order No MSR0000034

Schedule Date 03/14/2019

Time 11:06PM

Shipping ID 0000000027

Distribution Type

Ship To Customer TRAILBLAZERS

[ChartField Overrides](#)  
[Override Address](#)  
[Report Manager](#)☒ Use Default Location [Fetch RTV](#)

## Order Line Information



1 of 1

[View All](#)

\*Line 1

[Detail Override / Exceptions](#)

Item ID 10004

Long Sleeve T-Shirt, Womens

Shipped

## Quantity/Location Information



1-2 of 2

[View All](#)

Quantity	UOM	UPN ID	Area	Lev 1	
2.0000	EA		CRSDK	A	
2.0000	EA		AREA1	1	


Choose Containers

[Deplete On Hand Qty](#)

Save

Notify

## Review Transaction History

\*Unit  



\*Sort By  ▼



[Search](#) 

Item ID 10004





Long Sleeve T-Shirt, Womens



### Transaction History

 | 
 

 ▼
 
 | 
 [View All](#)

<u>Date Timestamp</u>	Tran Group ▼	Base Qty ▼	RTV ID ▼	Area ▼	Lev 1 ▼
03/14/2019 11:11PM	012-RTV	-2	0000000006	AREA1	1
03/14/2019 11:11PM	012-RTV	-2	0000000006	CRSDK	A
03/14/2019 9:46PM	020-Putaway	2		AREA1	1
03/14/2019 9:43PM	020-Putaway	8		CRSDK	A

Maintain Return To Vendor / Supplier

Return To Vendor / Supplier

Business Unit US001

\*Supplier SCM0000003

TRAILBLAZERS

RTV ID 0000000006

Status Shipped



Supplier Name TRAILBLAZE-001

Location MAIN

\*Buyer

VP1

Kenneth Schumacher

Dispatch Option

Manual

Header Details

RTV Defaults

Select Receipt

Select PO

Header Comment

Override Supplier Address

Document Status

## RTV Lines

Personalize | Find | View All | First 1 of 1 Last

RTV Lines	Optional Input	Return Amounts	Source Information														
Line	*Action	*Disposition	*Reason	RMA Number	RMA Line	Item ID	Description	Return Qty	Ship Qty	Ship Date	Supp UOM	Std UOM					Status
1	Replace	Ship	DAM	TB-31419	1	10004	Long Sleeve T-Shirt, Women's	4.0000	8.0000	03/14/2019	EA	EA					Shipped



## RTV Lines

Personalize | Find | View All | First 1 of 1 Last

RTV Lines	Optional Input	Return Amounts	Source Information														
Line	PO ID	Receipt No	IN Unit	Production ID	Operation Sequence	Last Op Seq	Inventory	Inventory Process	INV Status								
1	0000000018	0000000150	US001				Y	Manual	Complete								

Dispatch RTVs

Reconcile RTVs

Reconcile RTVs

Run Control ID

RTV

Report Manager

Process Monitor

Run

Process Request Parameters

RTV Run Option

1 Document

Business Unit

US001

Return To Vendor (Supplier) ID

0000000006

Save

Notify

Add

Update/Display

## Reconcile RTV

1. RTV Status must be 'Shipped'
2. Updates RTV Status to "Closed"
3. Closed RTV's are eligible for Voucher Build

RTV Reconcile

Review RTVs

Return To Vendor / Supplier Inquiry

Return To Vendor / Supplier

Business Unit
US001

RTV ID
0000000006

Status
Closed

Supplier
SCM0000003

TRAILBLAZERS

Buyer
Kenneth Schumacher

Dispatch Option
Dispatched

Header Details

RTV Defaults

Header Comments

Address

Document Status

RTV Lines

RTV Lines

Optional Input

Return Amounts

Source Information

Line	Action	Disposition	Reason Code	RMA Number	RMA Line	Item ID	Description	Return Qty	Ship Qty	Supp UOM	Std UOM					Status
1	Replace	Ship	DAM	TB-31419		1 10004	Description	4.0000	8.0000	EA	EA					Closed

< Voucher Build

Voucher Build

Voucher Build

Process Messages

Build Errors

Run Control ID

RTV

Report Manager

Process Monitor

Run

Process Instance:184089

### Run Control Options

\*Request ID

1

Description

RTV

From Date

03/15/2019

☒ Assign Invoice ID

To Date

03/15/2019

☒ Assign Invoice Date

\*Process Option

Business Unit

\*Voucher Sources

New Voucher Data

### Selection Parameters

Business Unit

US001

### Interfaces

\*Voucher Build Interfaces

Return To Vendor (Supplier)

< Voucher Build

Voucher Build

Voucher Build

Process Messages

Build Errors

User ID

CROTH

Run Control ID

RTV

Request ID

1

Description

RTV

Request Status

Successfully Completed

Instance

184089

Refresh Log

Details

1-5 of 5

View All

Time	Severity	Message
23.21.28	10	Beginning Batch Voucher Build/Pre-Edit
23.21.36	10	1 Voucher(s) Staged for further review.
23.21.36	10	0 Voucher(s) Staged with Pre-Edit Errors.
23.21.41		Published message with ID ea833c6a-46af-11e9-a39f-f59b9c1a7a21 to create entry in folder GENERAL.
23.21.41		Successfully posted generated files to the report repository

Quick Invoice

Business Unit US001  
Voucher 00000435  
Voucher Style Adjustment  
\*Build Status Voucher Staged ▾

Invoice Number [RTV# - Voucher#]

\*Invoice Number 0000000006 - 00000435  
Invoice Date 03/14/2019 31  
Accounting Date 03/14/2019 31  
Prepaid Ref  ☒ Auto Apply  
Invoice Received  31

Action ▾  
Run  
Calculate  
Print Invoice  
Edit Combinations

Supplier SCM0000003 🔍  
Location MAIN 🔍

Invoice Address 1 🔍 TRAILBLAZERS  
Remitting Addr  🔍

[Attachments \(0\)](#)  
[Comments\(0\)](#)

Line Amount -59.00  
Misc Amt 0.00  
Freight 0.00  
Sales Tax 0.00  
Total -59.00

Control Group  🔍  
Terms  🔍  
Currency USD 🔍  
☐ Tax Exempt

[Payments](#)  
[Session Defaults](#)  
[Override Session Default](#)

Fetch Voucher Lines

From Voucher Line	<span>1</span>	<span>Line Details</span>
To Voucher Line	<span>1</span>	<span>Add lines</span>

► Copy From Source Document

► Voucher Build Association



## Select Purchase Order

## Search Criteria

PO Unit ID Line  Schedule Release Item ID Ship To Ship Via ☒ Retrieve Open PO SchedulesDays +/- Today Start Date End Date Supplier Name  [Supplier Lookup](#)Supplier Item ID Manufacturer ID Manufacturer's Item ID UPN ID 

## Receipt Qty Options

☐ No Order Qty☐ Ordered Qty☒ PO Remaining Qty

## Retrieved Rows

[Personalize](#) | [Find](#) | [View All](#) | | First 1 of 1 Last

## Selected Rows

[Shipping Related](#)[More Details](#)

Sel	PO Unit	PO ID	Line	Sched	Release	Due Date	PO Qty	Prior Receipt	Item	Description
<input checked="" type="checkbox"/>	US001	0000000018	3	1		08/04/2000	100.0000	96.0000	10004	Long Sleeve T-Shirt, Women's



Select All



Clear All

Maintain Receipts

## Receiving

Business Unit US001

Receipt Status Open



Receipt ID NEXT

[Header Comments/Attachments](#)[Activities](#)[Header Details](#)

## Header

[Select Purchase Order](#)[Close Short All Lines](#)[Print Delivery Report](#)[Run PO Receipt Accrual](#)

## Receipt Lines

[Personalize](#) | [Find](#) | [View All](#) | | First 1 of 1 Last

<a href="#">Receipt Lines</a> <a href="#">More Details</a> <a href="#">Links and Status</a> <a href="#">Item / Mfg Data</a> <a href="#">Optional Input</a> <a href="#">Source Information</a>														
Line	Item	Description	Receipt Qty	*Recv UOM	Receipt Price	Accept Qty	Status	Close Short	Serial	Device Track	Stock UOM	INV Status		
1	10004	Long Sleeve T-Shirt, Women's	<input type="text" value="4.0000"/>	EA	14.75000	4.0000	Open	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	EA	Pending		

☐ Interface Receipt☐ Run Close Short[Interface Asset Information](#)[Save](#) [Notify](#) [Refresh](#)[Add](#) [Update/Display](#)

## Putaway Information

[Personalize](#) | [Find](#) | [View All](#) | | First 1 of 1 Last

<a href="#">Putaway Information</a> <a href="#">Putaway Location</a>									
Dist Seq	IN Unit	Status	Quantity	Serial ID	Lot ID	Supp Lot	Expiration Date		
1	US010	Open	<input type="text" value="4.0000"/>						

[OK](#)[Cancel](#)[Refresh](#)

# RTV Process – Review

## RTV (Stock) process

1. Determine source (PO and Receipt) to associate with RTV
2. Create RTV online from above source
3. Ship/Dispatch the Return to Supplier
4. Reduce Inventory (Express Issue, Inventory Adjustment or use Streamline process)
5. Run Transaction Costing
6. Close the RTV (PO\_RTVRECON)
7. Run Voucher Build (AP\_VCHRBLD)
8. Create adjustment Voucher in AP



# RTV Process

## Additional Resources – My Oracle Support

### *Non inclusive list:*

- Return To Vendor(RTV) Frequently Asked Questions(FAQ)  
([Doc ID 1083458.1](#))
- Troubleshooting Return to Vendor (RTV) Issues  
([Doc ID 1390643.1](#))
- How To Close a Return to Vendor (RTV) with Action Exchange  
([Doc ID 2044855.1](#))
- RTV Express Issue Process Errors  
([Doc ID 1508436.1](#))



## Supply Chain Management - PSFT (MOSC)

in PeopleSoft (MOSC) ▾

FOLLOWING IN ~ 2 STREAMS

Overview

Content

People

Subspaces

Actions ▾

About

Manage ▾

## CATEGORIES

Cost Management

Inventory

Mobile Inventory

Order Management

Other Products

Purchasing

Services Procurement

Strategic Sourcing

Supplier Contract Management

Supplier Lifecycle Management

Webcasts

eProcurement

eSupplier Connection/Vendor Portal

ALL CONTENT (2652)

DOCUMENTS (78)

DISCUSSIONS (2019)

IDEAS (555)

Window Snip

Filter by action: None ▾☐ Filter by shared content

RTV

FILTER BY TAG

Sort by latest activity: newest first ▾

1 2 &lt; &gt;

TITLE	AUTHOR	LATEST ACTIVITY	VIEWS				
RTV Dispatch	KiranR	June 18 2019 4:03 AM	25	0	0	9	
RTV - Reconciliation	KiranR	May 29 2019 10:37 AM	20	0	0	4	
9.2 RTV - Exchange	KiranR	May 21 2019 4:16 PM	39	2	0	8	
RTV error message of, "Field is Required: RTV_LN_DISTRIB - ACCOUNT"	Dan Rotermund	May 8 2019 4:02 AM	17	0	0	1	
9.2 Purchasing - RTV	KiranR	April 26 2019 4:01 AM	27	0	0	4	
Receiving power users cannot use Process Return functionality on eProcurement 40 ACTIVE	Varunprasad	February 5 2019 2:17 PM	37	-	0	8	
A new Distribution Type for 012 RTV is not listed in Express Issue for RTV	3610627	August 6 2018 8:25 AM	77	1	0	5	
Ability to edit/cancel Return to Vendor (RTV) entry after it has been Shipped or Closed 60 ACTIVE	Amy Cashion	May 1 2018 7:18 AM	28	-	1	1	
Cancel a reconciled RTV	Joey R.	April 12 2018 10:57 AM	20	2	0	4	

## ACTIONS

Start a discussion

Upload a file

Write a document

Create an idea

# Customer Questions

**Question:** Can you prevent or disable actions on a page based upon security roles?

**Reasoning:** Requesters should not have access to a portion of a page. When the requester clicks the Ship RTV button, the RTV is prematurely closed, and no further updates can be performed.

The screen below is part of the entry page for RTVs from Manage Requisitions.

## Shipment and Supplier Information

If you have shipped the returned quantity to the supplier, please click:

Ship RTV

Ship Via

Supplier: CITY ELECTRIC SUPPLY COMPANY

Save Return To Vendor (Supplier)





# Page & Field Configurator – Disable Ship RTV

Employee Self Service

Page and Field Configurator

Home

Search

Flag

More

Play

New Window | Help | Personalize Page

Page Configuration

User List

Map to Portal Registry

Component Name

PV\_RTV\_HEADER

Market

Global

\*Description

Hide Ship RTV Button

\*Status

Active

Validate Configuration

Criteria

Sequence Number

1

Description

Criteria

No Criteria Defined.

Define Criteria

Copy Criteria From

User List

Configure Field Properties

1-1 of 1

View All

Select	Field Name	Label Text	Modify Label	Hide Field	Disable Entry	Required Field	Default Value		
1	SHIP_RTV_PB	Ship RTV	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>		+	-

Copy Field Properties From

Configure Page Visibility

Page Configuration

User List

Map to Portal Registry

Component Name

PV\_RTV\_HEADER

Market

Global

Level

Header Level

Applies To

Selected Users

User List

User ID

CROTH

User Description

Calvin Roth

Save

Return to Search

Previous in List

Next in List

# Page & Field Configurator – Disable Ship RTV

[Inquire Receipts](#)

Manage Requisitions

[New Window](#)

[Help](#)

[Personalize Page](#)

Return To Vendor (Supplier)

New Return To Vendor (Supplier)

RTV Defaults

Entered 03/19/2019

User ID CROTH

You have requested to return to the supplier the following items. Please fill in the information below. If you have obtained a Return Material Authorization (RMA) number from the supplier, please enter it below.

RTV Lines

1-1 of 1

View All

Item Description	Return Quantity	Ship Quantity	*Return Action	*Return Reason	RMA Number
Network Cable			Replace		

Shipment and Supplier Information

If you have shipped the returned quantity to the supplier, please click:

Ship Via

Supplier: Eastern Bay Office Supplies

Ship RTV

Save Return To Vendor (Supplier)

Return to Manage Requisitions

Return to Receiving

Manage Return To Supplier

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# Page & Field Configurator – Disable Ship RTV

[Inquire Receipts](#)

Manage Requisitions

[New Window](#)

[Help](#)

[Personalize Page](#)

Return To Vendor (Supplier)

New Return To Vendor (Supplier)

RTV Defaults

Entered03/19/2019

User IDVP1

You have requested to return to the supplier the following items. Please fill in the information below. If you have obtained a Return Material Authorization (RMA) number from the supplier, please enter it below.

RTV Lines

1-1 of 1

View All

Item Description	Return Quantity	Ship Quantity	*Return Action	*Return Reason	RMA Number
Network Cable			Replace		

Shipment and Supplier Information

If you have shipped the returned quantity to the supplier, please click:

Ship Via

Supplier: Eastern Bay Office Supplies

Ship RTV

Save Return To Vendor (Supplier)

Return to Manage Requisitions

Return to Receiving

Manage Return To Supplier

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# Customer Questions

**Question:** Is there configuration to remove the 'Exchange' option as a Return Action?

**Reasoning:** When a requester selects the Exchange option, this requires the buyer to create another line on the purchase order for the new item and the new item must be received. The additional step has made this process cumbersome.

**Response:** Return Actions are not configurable values. Use Application Designer to inactive the 'Exchange' value

Page and Field Configurator will not remove a value but it could help by defaulting a value and disabling the field.



# Customer Questions

## Example: Page and Field Configurator – Disable field using a default value

[Return To Vendor \(Supplier\)](#)




New Return To Vendor (Supplier) [RTV Defaults](#)

Entered 03/19/2019 User ID CROTH

---

You have requested to return to the supplier the following items. Please fill in the information below. If you have obtained a Return Material Authorization (RMA) number from the supplier, please enter it below.

### RTV Lines

Item Description	Return Quantity	Ship Quantity	*Return Action	*Return Reason	RMA Number
<a href="#">Network Cable</a>	<input type="text"/>		Replace	<input type="text"/> 	<input type="text"/> 

**Shipment and Supplier Information**

If you have shipped the returned quantity to the supplier, please click:

[Ship RTV](#)

Ship Via

Supplier: [Eastern Bay Office Supplies](#)

[Save Return To Vendor \(Supplier\)](#)

[Return to Manage Requisitions](#)   
 [Return to Receiving](#)   
 [Manage Return To Supplier](#)



# PeopleSoft's ERP Product Team Panel Discussion

Upcoming Session – 102170

## PeopleSoft ERP Panel Discussion

Thursday, July 18

3:00 PM – 4:00 PM

International Ballroom E





# Upcoming RTV Webinar

HIUG – Monthly Webinar

PeopleSoft RTV Process  
Wednesday, August 22  
Time: TBD

For more details:

[Bob.block@oracle.com](mailto:Bob.block@oracle.com)



# Questions and Answers

A man with glasses and a denim shirt is gesturing while talking to a woman in a yellow top. They are sitting at a table with several papers featuring charts and graphs. A coffee cup and a smartphone are also on the table. The background is a blurred office environment.

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